



# **Hello Phone WLL3001**

## **GSM Wireless Phone**

### **User Guide**

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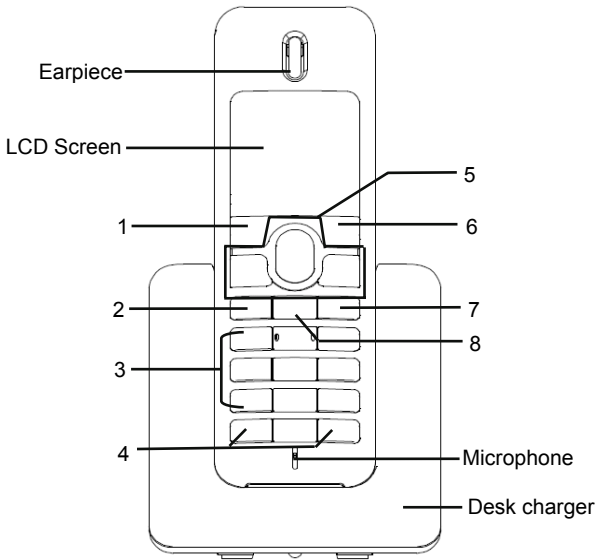
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# Know Your Phone



**Note:** Refer to the real object, and this image is only for your reference.

# Key Instruction

Key	Description
<b>1. Menu/Select key</b>	<ul style="list-style-type: none"><li>■ Enter main menu.</li><li>■ Select or confirm options in menus.</li><li>■ Confirm characters when entering text.</li></ul>
<b>2. Call key</b>	<ul style="list-style-type: none"><li>■ Make a call or answer an incoming call.</li><li>■ In standby mode, press this key to enter recent calls list.</li></ul>
<b>3. Number keys</b>	<ul style="list-style-type: none"><li>■ Use the number keys to input numbers and characters.</li></ul>
<b>4. # key, * key</b>	<ul style="list-style-type: none"><li>■ Perform different functions under different conditions.</li></ul>
<b>5. Up/Down/Left/Right key(Scrolling keys)</b>	<ul style="list-style-type: none"><li>■ Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.</li><li>■ Default functions in standby mode are set in Settings menu.</li></ul>
<b>6. Clear key</b>	<ul style="list-style-type: none"><li>■ Enter right-bottom submenu such as Names/Top up on the screen.</li><li>■ Press this key to erase character(s) while editing text or dialing.</li><li>■ Press this key to return to the previous page during menu navigation.</li></ul>
<b>7. Exit key</b>	<ul style="list-style-type: none"><li>■ End an active call or reject calls.</li><li>■ Power on/power off the phone.</li></ul>










**8. SMS (message)  
key**

- This is the shortcut key to enter message menu.

**Notes:**

In this manual, “press” a key means to press the key once, “hold” a key mean s to press the key for 2 or 3 seconds.

## *Interface Icons*

Icon	Description	Icon	Description
	Signal strength		New Message (blinks when memory is full)
	New voicemail		Silent
	Divert always		Power Indicator
	Alarm clock		Keypad Lock
	Roaming		

# *Installation*

## 1. Charge the battery

- 1) Connect the desk charger and external AC socket via power adapter.
- 2) Put the phone on the desk charger. The charge spring of the desk charger should be inserted into the apertures in the phone below.
- 3) Meanwhile, power indicator in the upper-right corner of the display blinks, indicating the charging is in progress. While charging in power-off mode, the display only shows the charge indicator. If the battery is completely flat, it may take a while before the charge indicator appears on the display or any call can be made.
- 4) When the power indicator on the screen stops blinking, the charging is completed. The normal charging time is 4 hours. In the process of charging, it is a normal phenomenon that the battery, phone and charger get hot.
- 5) After the completion of charging, disconnect the charger from the phone and AC socket.

## Notes:

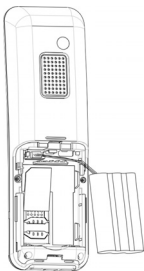
- The data interface in the phone below is only for updating the software of the phone, not for charging.
- When charging the battery, place the phone in an environment with good ventilation and temperature between  $0^{\circ}\text{C} \sim +45^{\circ}\text{C}$ . Make sure to use the charger offered by the phone manufacturer. Using unauthorized charger may cause danger and violate the guarantee articles.
- When the phone is automatically switched off or indicates power shortage, charge the battery in time.
- The standby time and the talk time of the phone are based on ideal working environment. In practice, the working time of battery varies with network condition, working environment and application methods.
- Please install the battery firstly before charging or using it.

## 2. SIM Card

- 1) Power off the phone and remove other external power.
- 2) Press and push the back cover of the phone down to release and remove it.



- 3) Insert the SIM card into the SIM card slot of the phone or pull out SIM card out of slot, as shown in picture below.



- 4) Direct the back cover towards the locking catches on the both sides of the phone and push the back cover of the phone upward to lock the cover into its place.

## *How to Power on/off*

- Hold the **Exit key** to power on the phone.
- When the phone is powered on, hold the **Exit key** to power off the phone.

## *How to Make a Call*

- Enter the telephone number.

Add the international prefix, country code and area code (without the leading 0) before the number when making an international call.

- Press the **Call key** to make the call.

**Notes:** If required, press the \* **key** twice for the international prefix "+", or input international prefix e.g. "00" directly.

## *Voice Mail*

Before using voice mail, please consult your service provider to confirm that the voice mailbox has been activated.

The system automatically sends a message to your phone informing you of a new voice message. Read the message and then dial the voice mail box number to listen to your voice message.

To send a voice mail or read your new voice mail, hold "**1**" **key** to dial the voice mail box number in standby mode.



## Message

Select **Short Messages** in **Menu**.

- Select **New message** to write message text (hold the \* **key** to select message template), select **Options** to send or save the message.
- Select **Inbox** to view messages received.
- Select **Outbox** to view the sent messages.
- Select **Draftbox** to view draft messages.
- Select **Msg settings** to make some necessary short message settings.
- Select **Voicemail** to **Get voicemail**, or set the **Voicemail No..**

## Phone Code

Phone code could prevent your phone from illegal use. The default phone code is 1234. Change it to your own phone password as soon as possible.

## PIN1 Code and PUK Code

- **PIN1** code (SIM password): PIN1 code could prevent your SIM card from illegal use. When PIN1 code is enabled, you should enter the PIN1 code when powering on the phone again. Change the default PIN1 code to your own PIN1 code as soon as possible.
- **PUK** code: The SIM card will be locked if you enter a wrong PIN1 code consecutively for several times. To unlock, you need PUK code.

PIN1 code and PUK code may be offered together with the SIM card. If not, contact your service provider.

## Text Input

Operation	Method
Input Letters	In “ABC”, “abc” or “ <b>አገልግ</b> ” input mode, press corresponding letter key till the letter appears.
Input Words	In “Eng” input mode, press the Number keys to input the characters of the word.
Input Digits	In “123” or “ <b>ግብግብ</b> ” input mode, press digit key once.
Input Symbol	Press * key, then select corresponding symbol by pressing <b>Scrolling keys</b> . In <b>ABC/abc</b> Input mode, press “1” key consecutively till the symbol (common symbols) appears.
Input Space	Press “0” key in <b>ABC/abc/Eng/አገልግ</b> mode.
Erase Character	Press <b>Clear key</b> .
Erase all the characters	Hold <b>Clear key</b> till all the characters are erased.
Move the cursor	Press <b>Scrolling keys</b> .
Change input mode	Press <b># key</b> .

## Tips:

The corresponding relationship between the Cambodia letters and the number keys of your phone is shown as the picture below.

1 [GAP]	០ ១ ២ ៣ ៤ ៥ ៦ ៧ ៨ ៩ ០
2 [abc]	ក ខ គ ឃ ង ២
[def] 3	ចា ដេ ឡើ ឡើ ទេ ទេ ទេ ទេ ទេ ទេ ០: ០: ០: 3
4 [ghi]	ក ខ គ ឃ ង 4
5 [jkl]	ច ដ ឡើ ឡើ ៥
6 [mno]	ដ ប៉ ខ ឃ ង 6
7 [pqrs]	ក ខ ១ ឃ ង 7
8 [tuvw]	ប ង ៣ ៤ ៥ 8
9 [wxyz]	យ រ ល រ ស ហ ឡើ ៩
0 [*#]	្រ កំ ព្យំ ខ ខ ខី ឃ ឃ ព ព ឃ ព ឃ ឃ ០

## Menu Function

Hereinafter are brief instructions on menu functions of the phone.

Function	Description	Selection
Find a contact	Search for a contact entry.	Menu→Names→ Options →Search
Edit the	Edit the contact.	Menu→Names→ Options→Edit

contact		
Delete contact	Delete the contact.	Menu→Names→Options→Delete
Add contact	Save phone number.	Menu→Names→Options→Add new Contact
Details	View the details information of the selected contact or select <b>Options</b> to do some desired operations.	Menu→Names→Options→Details
Ringtone	Set ringtone for the contact.	Menu→Names→Options→Settings→Ringtone
Save No. to	Set the contact saving method.	Menu→Names→Options→Settings→Save No. to
Used space	View the number of saved contact entries and the maximum capacity in phone and SIM card.	Menu→Names→Options→Settings→Used space
Speed dial list	View the speed dial list.	Menu→Names→Options→Settings→Speed dial list
Batch operation	Copy/move all the contact information between SIM card and phone, or delete all the contacts in SIM card or	Menu→Names→Options→Batch operation

	phone.	
Send message	Send message to others.	Menu→Short Messages→New message
Read message	Read message in Inbox, Outbox, Draftbox.	Menu→Short Messages→Inbox/Outbox /Draftbox
Message settings	Make some necessary short message settings.	Menu→Short Messages→Msg settings
Voicemail	Receive and listen to Voice messages.	Menu→Short Messages→Voicemail
Recent calls	View the call history or call duration.	Menu→Call Menu→Calls
Call forwarding	Forward an incoming call to a designated phone number.	Menu→Call Menu→Diverts
Firewall	Set incoming calls bar.	Menu→Call Menu→Firewall
Language	Set the displayed language.	Menu→Settings→Phone settings→Language
Own number	Set the own number.	Menu→Settings→Phone settings→Own number
Shortcut key	Set the scrolling key as shortcut key of some menu.	Menu→Settings→Phone settings→Fastkey settings
Keypad lock	Lock the keypad automatically.	Menu→Settings→Phone settings→Auto lock keypad
Backlight	Set the backlight	Menu→Settings→Display settings

	On/off when using the phone.	→Backlight
Balance indicator	Display the balance of the SIM card on the idle screen.	Menu→Settings→Display settings →Balance display set
Silent mode	Enable or disable the silent mode.	Menu→Settings→Audio settings→ Silent mode
Tone	Select phone's Ring/Key/Warn tone.	Menu→Settings→Audio settings→ Ringtone/Key tones/Warn tone(no these options when the silent mode is enabled )
Missed alert	When there are missed calls, alert or not.	Menu→Settings→Audio settings→ Missed alert (no these options when the silent mode is enabled )
Message alert	Select type of tone to prompt when there is a message.	Menu→Settings→Audio settings→ Message alert (no these options when the silent mode is enabled )
Volume	Set the volume of ringtone/speaker/hand free.	Menu→Settings→Audio settings →Ringtone/Speaker/Handfree volume (no "Ringtone volume" when the silent mode is enabled )
Power on/off ring	Open/Close power on/off function.	Menu→Settings→Audio settings →Power on/off ring (no these options when the silent mode is enabled )
Date and Time	Set the date and the time.	Menu→Settings→Clock settings
Minute	Set minute minder.	Menu→Settings→Call settings

minder		→Minute minder
Connected minder	Set connected minder.	Menu→Settings→Call settings →Connected minder
Call waiting	Put the current call on hold to answer the other incoming call.	Menu→Settings→Call settings→Call waiting
Network Settings	Set the way of searching network.	Menu→Settings→Network settings
SIM password	Set or change the SIM password.	Menu→Settings→Security settings →SIM password
Phone lock	Set or change the phone lock code.	Menu→Settings→Security settings →Phone lock
Network call bar	The service provider will offer you a Network Code to activate Network Call Bar.	Menu→Settings→Security settings→ Network call bar
Factory settings	Restore factory settings.	Menu→Settings→Factory settings
Alarm clock	Set alarm alert time.	Menu→Tools → Alarm clock
Calculator	Execute basic math calculation.	Menu→Tools→Calculator
STK	SIM Card Tool Kit (The menu name of the SIM varies).	Menu→STK



## Safety Warning

### To the Owner

- The guidelines use a unit of measurement known as Specific Absorption Rate, or **SAR**. The **SAR** limit for mobile devices is 2.0 W/kg and the highest **SAR** value for this device when tested was 0.955 W/kg.
- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospitals. Consult a physician or the manufacturer of the medical device before using the phone.
- Be aware of the usage limitation when using the phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in standby mode, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Keep out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.

### Phone Use

- Please use original accessories or accessories that are authorized by the



manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.

- As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Do not expose your phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press **Call key** to send.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

### **Battery Use**

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.

- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

**Warning:** If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

### **Safety and General Use in Vehicles**

- Before making or answering a call, pay attention to and obey local laws about using wireless mobile phones.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

### **Cleaning and Maintenance**

- The phone is non-waterproof. Keep the phone dry and store in shaded and cool place.
- If you want to clean your phone, use a piece of clean, wet and anti-static cloth. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene. Power off your phone before you clean it.
- Use the phone within the temperature range of  $-10^{\circ}\text{C}\sim+55^{\circ}\text{C}$  and the humidity less than 95%.

## *Limitation of Liability*

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## *Troubleshooting*

If you encounter the following problems with the phone, read the information below. If the problems still can not be solved, please contact the distributor or service provider.

<b>Problem</b>	<b>Check Point</b>
When the phone is switched on, it prompts "Enter PIN1".	Input your PIN1 code which comes together with the SIM card. If you have changed PIN1 code, input the new PIN1 code.
When switching on the phone, it prompts "Emergency only".	Check the validity of the SIM card.
When switching on the phone, it prompts "Enter phone code".	Enter phone lock code you set already to unlock the phone.
No ring tone prompt for an incoming call.	Check volume setting for the ring tone.

No display on the screen when disconnected from external power supply.	Make sure that the battery is not broken and its power is not depleted. Then power on the phone again.
Press the <b>Call key</b> , but no number is sent.	Check whether you have set Network Call Bar.
Certain call cannot be received.	Check whether the number is restricted.
Cannot send short messages.	Check the network condition, or message center settings.
Other abnormal phenomenon.	First refer to the user manual, then check whether the power is connected correctly or not. If there is no problem, power on the phone again.