

V9 FAQ

Q: How many ways of Connecting to network service?

A: Currently ,V9 can support GSM900/1800/1900,WCDMA900/1900/2100, and GPRS can switch the network mode automatically.

Q: What's the capacity does mircoSD card support of V9?

A: Up to 32GB.

Q: Which agreements does V9 WIFI support?

A: IEEE802.11b/g/n

Q: What's the standby time and talk time for V9?

A: Theoretically, 300 hours standby mode time and 16 hours speaking time (The above relate to local network signal.)

Q: What's camera parameter of V9?

A: 3.2-megapixel camera

Q: What's the size and screen resolution of V9?

A: 7 inches TFT LCD, WVGA(800*480) , RTS

Q: How to use FM radio?

A: The wired headset works as an antenna, so always plug the headset when using the radio and adjust to radio channels.

Q: How to install the third party software on V9?

A: Download this third party software to your mobile phone or copy this software to your mobile phone by USB data cable. And then install this software on your phone. For phones of android OS, they only support software of APK format.

Q: How to install JAVA programs on V9?

A: We usually install JAVA virtual machine, if not , install the program after install JAVA virtual machine .

Q: How to setup the APN information?

A: 1. Tap Home Key> Function Key> Settings > Wireless & networks > Mobile networks

2. Tap Menu Key > New APN.

3. Tap Name to enter you APN name (You can name it as you like).

4. Tap APN to enter the APN you want to add.

5. Tap Proxy and Port to enter the Server IP and port if the network uses a proxy server.

6. Tap and enter Username and Password (If there is no User name and Password,

leave them blank).

7. Tap Menu Key > deposit

Q: Does V9 support the Bluetooth stereo sound?

A: Yes, it does, Bluetooth agreements of V9 is Bluetooth2.1 A2DP..

Q: Does V9 support upgrading of T-flash card?

A: Yes, it does, this function has been added into the software, but the upgrading link hasn't been added into UI.

Q: How to setting the language and district?

A: Menu-setting-language and keyboard, select language what you want from language list of V9.

Q: Does V9 have receiver?

A: No. it doesn't, When using V9 to make a phone call without earphone, it will be switched to speaker mode automatically.

Q: Which sound system does V9 use?

A: Solution is dolby.

Q: How many speakers does V9 support ?

A: V9 has two speakers can be used.

Q: The internal memory of M2 is 512M., but only 414M is available. Why?

A: For the internal memory, end-users will find that only 166M of 256M is available and 400M of 512M through Admin. Actually, for the android OS phones, the OS itself takes space about 100M which may vary slightly between OS2.1 and OS2.2. Besides, the preset software and applications also take the internal memory. That's why the available space of your phones internal memory is less than the standard ones'.

Q: How many Bluetooth equipments can V9 connect? And how many of them can convey data?

A: Theoretically, there is no limit in Bluetooth connection, but which only can convey data with one equipment at the same time.

Q: How many google accounts does V9 support at the most, and whether it can be deleted?

A: The Gmail account can be set at one or more.

The first account is bounded with many google applications, e.g. Market、Gmail、gtalk and so on.

The first account can't be deleted. It's point out that the account have been bounded with many Google applications when you are intend to delete it, and you just

can restore factory to delete it.

Except the bounded account, other Gmail accounts can be deleted.

Q: How many MS Exchange accounts does V9 support at the most, and whether it can be deleted?

A: There is no limit in Exchange accounts of the Email module, and all of them can be deleted

Q: How to backup data for users?

A: If the network operator made the PC software, you can backup data via it. On the contrary, you can just use the third part software to backup and restore files.

Q: What kinds of files do the customer mainly backup?

A: Call history、contacts、SMS、MMS、photos、video、individual settings and so on, Some tools also can backup SD card fully, you can choose the item to backup.

Q: How to lighten the screen under the standby mode?

A: Tap the power-on button to lighten the screen. In order to avert lightening by any button accidentally, there is no setting about any key rousing function.

Q: Why can't V9 surf on internet?

A: Please check as follows:

- 1, whether USIM have enough fee and data or not.
- 2, To make sure that data is connecting, if not open it.

To make sure that whether APN is correct or not ,it not set correct APN, more details about APN acquire from local network operator.

Q: How to make a call?

A: Make a call by dial keyboard just like other handsets ,in no headset occasion, loudspeakers make sounds without receiver, in order to avoid affecting other people suggest use headset.

Q: Why USB can normally charge when connected to computer, but the T-flash card in ZTE-LIGHT can't be used?

A: Select Setting—USB setting—USB flash disk—Asked me, by this way , each time when connecting ZTE-LIGHT to computer please select not to install, then T-Flash card can be use while charging.

Q: Is there any quick way of switching input method?

A: Directly click inputting box about 10 seconds to quickly switch inputting method.

Q: Does ZTE-LIGHT support Video call?

A: ZTE-LIGHT only have single camera, so it can't support Video call.

Q: ? How to set the music of ZTE-LIGHT to calling ring tone?

A: Select needed set music in T-Flash card for about 10 seconds then display a menu of setting as handset ring tone.

Q: What should do if the customer forget screen saver password?

A: First use gmail to unlock, but if forgot the password of gmail or GMAIL account isn't bound with handset, and then the only way is to refresh version.

Q: What audio format dose ZTE-LIGHT support?

A: AAC LC,"HE-AACv1(AAC+)AMR/AMR-NB,MP3,MIDI,Ogg PCM/WAV.

Q: How many bytes can message be edited? Whether can they be sent by one time?

A: Theoretically there is no upper limit for editing bytes quantity, but after exceeded the length of 3 messages, message will automatically transform to MMS to send. Generally one MMS can include 200 Chinese words and signs, and western language is twice than Chinese.

Q: Set default browser to the third part browser installed by self, how should do to change to original attached browser?

A: Enter Setting-- Application program—find the third part browser, click Clear default setting, then ok.

Q: Dose Android belongs to Linux operation system?

A: Strictly speaking Android doesn't belong to Linux operation system, it runs based on core part of Linux2.6.The levels of Android system can be described like this, the bottom is Linux, the middle is java virtual machine called Dalvik, and the top is Android running time library. Application software of Android system is the java operating system running at above of Linux, but dalvik is running in Linux. Therefore, android is the operating system running at above of Linux, but not the version of Linux.

Q: What is “Android Market”?

A: Android Market is an “Opened content distribute system”, it can help using Android operating system handset terminal users to search、purchase、download and install all kinds of content. Differed from the platform of Microsoft and Apple, Android Market can provide diversified content, including both the content from every medium company and the programs from spare time developer.

Q: What is APK?

A: APK is short for Android Package, that is Android installation package (anapk). APK is similar with file format of Symbian Sis or Sixx. By directly transferring APK file to Android emulator or Android handset to perform then it can be installed.

Apk is the same with sis, it can pack android sdk compiled project to installed program and the format is apk. In fact APK file is zip format, but the suffix name is amended to apk, after zipped by UnZip, Dex file can be found, Dex is the full name of Dalvik VM executes, that is Android Dalvik performing program, not byte code of Java ,but byte code of Dalvik.

Q: How to move or delete the icons on the desktop?

A: Click the icon that u want to remove for at least 2 second, then u will feel that the handset is lightly shaking, that means u have selected the icon, then u can pull this icon to new place ,pull it to trash can below the screen, then the icon is deleted. This operation can also move the icon in menu to desktop.

Q: What dose “ROOT” mean?

A: Root is a permission for using system, it's the highest, one u have root u can change the inner system file. In order to prevent software change system file (virus), Android hid root permission that means system file generally can not be changed.

Q: How to install program to my ZTE-LIGHT handset?

A: Please use the newly released 91 handset assistant “for Android” on 91 handset web.

Q: How to unload the program in Android handset?

A: Upon desktop state please click “MENU”---“Setting”---“Application program”---“Manage application program”---find the program u want to delete, then click unload

Q: Whether LIGHT handset can set message ring tone?

A: First enter message interface, click Menu button, click setting, interface will appear “Select ring”, then u can set message ring by selecting ring.

Q: Don't know how to use IME after installed it?

A: After installed IME, select installed inputting method in Setting > Language and text, then IME can be enabled. After enabled, long click inputting box in any interface which can input words, then it can change input method.

Q: How to back-up 、 recover contacts in Android handset?

A: Click “Menu” in contacts, and then select “back-up/ recover contacts”. Then a dialog box will pop out which include: export contacts、 import contacts、 back-up contacts data、 recover contacts data、 delete appointed contacts and empty contacts. When u want to back-up the previous stored in SD card contacts, just select “import contacts” then pop out all contacts copy items in SD card. At

this time u just need import contacts

Q: How to customize desktop arrange and desktop wallpaper?

A: Under normal standby state, long click blank of desktop for about 2 seconds, pop out select menu, such as :wallpaper setting、desktop widgets and so on which are the serials of desktop setting.

Q: How to use wifi?

A: 1: Enter “Setting”—“Wireless and network”—“wifi setting”

2: Mark wifi as checked, then start to automatically search wifi signal, and it will prompt searched signal in current interface.

3: Click needed connect object

4: Input correct password upon possessing password

5: Handset prompt connected, and the icon of wifi existed in the place where shows signal and power, then u can use wifi to log in Internet.

Q: How to clean system rubbish?

A: After using handset for a long period of time, it is hard to avoid some system rubbish data. The rubbish data of ANDROID mainly is from cache, browser caching and MARKET network store caching are the most among cache. The steps of clean rubbish data is as follows:

(1) Enter “Setting”—“Application program”—“Manage application program” to find the item of browser, click enter. Then 6.97MB cache can be cleared away, and clear finished.

(2) Continue clearing rubbish data and MARKET caching is decreased,

(3) Cleaning cache data of above two program will not make any unstable influence, everyone can take easy to clean, but please do not clean other data of program by mistaken, just only need clean browser and MARKET.

Q: How to recover factory mode?

A: Recovering factory mode can solve many small troubles.

Open Setting—privacy right—recover factory. After selecting recover, prompt confirm operation, click popped out button.

The recovery process will last about 1 minute, handset will restart after finished recovery, and it will stopped in an English menu without any movement, pull out the battery directly at this time, and put in battery to power on handset.

Q: How to confirm the present running task of handset, and how to close the task?

A: Open main menu, select “Task Manager”, enter “Task Manager” to check present running task of handset, and close the unnecessary task.

Q: How to unload the program in ANDROID handset?

A : Under desktop state to click “MENU”——“Setting”——“Application program”——“Manage application program”——find the program that u want to delete, click unload, take care do not unload system file program in handset.

Q: How to set unlocking pattern of ANDROID handset? How should do if unlocking design is forgot?

A: Check Menu—SETTING—LOCATION & SECURITY—set unlock pattern. If continuously input 5 times unlocking pattern by mistake, handset will warn u to input gmail account to unlock, or continue to input after 30 seconds. It will not be trouble only if u remembered your unlock pattern. If the handset isn't bounded with gmail account when the user is the first time to use google, then it will result in that gmail can't be used to unlock after forget unlock pattern. And refresh version is the only way, but this way will cause your user data loss, therefore u must be careful.

Q: Why the data flow generated when open Android handset data connection?

A: The data flow will indeed generate when open data connection, because it will automatically connect to network server and they are interrelated. When open data connection, handset need send request to network server first, and only get confirmation information after receiving request network server can build connection. This interactive will result in generating flow. But the flow will not be too much; generally it's few KB or scores of KB.

Q: How to use handset to purchase the third part of handset software

A: You can visit program store by attached application program of Google handset, the purchase is to make outer developer convenient to upload the third part of application program in time.

Q: How to check the version of Google handset?

A: Enter Setting menu, click About Phone item, then user can see the related information of handset.

Q: How to use ANDROID handset to forward message?

A: Please click needed forward message for 2 seconds, then a menu will be popped out, the

forward item is in menu.

Q: How to add android to android handset?

A: Method 1. When the first time to use handset, it will present the user to input gmail account to bind with handset.

Method 2. It's not trouble if u don't bind gmail account with handset when the first time to use handset, u can select "add accounts" in Menu—Setting—Accounts&sync, then u can also mail account.