# ZTE K3570-Z HSPA USB Modem Quick Guide

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# Introduction

The ZTE K3570–Z USB modem is a multi-mode USB modem, working in mobile networks. With USB interface connecting to a laptop or a desktop PC, it integrates the functionality of a modem and a mobile phone(SMS), and combines mobile communication with Internet perfectly. It supports data and SMS services through the mobile phone network, enabling you to communicate anytime and anywhere.

# **Hardware Installation**

## **Outline and Parts**



- 1. Indicator
- 2. Front cover
- 3. Modem cap
- 4. USB connector
- 5. (U)SIM card slot

## Inserting the (U)SIM Card

1. Slide the front cover and remove it.



Do not open the front cover rudely so as to avoid the damage of the front cover.

2. Insert the (U)SIM card with the metal contact area facing downwards into the slot, shown as the following picture.



3. Put the front cover of the modem flatly upon the body of modem. Direct the front cover towards the locking catches on the sides of the modem, and then push the front cover of the modem to lock the front cover into its place.



## **Connecting to Your Computer**

- 1. Take off the modem cap.
- 2. Plug the USB modem into your computer's USB port and make sure that it is tightly inserted.

The OS automatically detects and recognizes new hardware and starts the installation wizard.

# **Software Installation**

On different operating systems, the installation and removal procedures may differ.

Follow the system prompts during operation.

## For Windows OS

#### Installation

1. Your system will start the software setup process automatically when you connect the modem to your computer correctly. Follow the system prompts to complete the software installation.



If the system does not launch installation automatically, you can run the installation program in path of "**My Computer > Dialog Manager > Windows**".

2. Click the **Next** button to continue.



3. Select the folder that you want to install the software, and you can select a different location by

clicking the **Change** button, and then click the **Next** button.

Dialog I	anager		×
Choose D Select fo	estination Location Ider where setup will install files.		
	Install Dialog Manager to: C:\Program Files\Dialog Manager		<u>C</u> hange
InstallShield -		< <u>B</u> ack <u>N</u> ext >	Cancel

4. Wait until the setup procedure complete, click the **Finish** button to end the installation.





If you have problems with installation after the upper operation, please contact the shop or ZTE.

#### Uninstall

- Close the application program before the software uninstalls. Click the Start > Programs > Dialog Manager > Uninstall menu on your computer. Follow the system prompts to complete the software uninstall.
- 2. Click the **Yes** button to confirm uninstall of the software.

Dialog Manager
Do you want to completely remove the selected application and all of its features?
Yes <u>N</u> o

3. Click the **Yes** button according to the indication, then the system begins to uninstall programs.

Dialog Manager 🛛 🛛 🕅
Please remove Modem device from PC, before uninstalling!
Yes No

4. Wait a minute and click the Finish button to complete the application software uninstall.



# For MAC OS

#### Installation

- The system will automatically display a **Dialog Manager** CD-ROM icon on the desktop, when you connect the modem to your computer correctly. Double click the **Dialog Manager** in the **Dialog Manager**, and follow the system prompts to complete the software installation.
- 2. Click the **Continue** button on the welcome page.



3. Select the folder that you want to install the software, and then click the **Continue** button.

	Select the disk when Manager software.	e you want to insta	ll the Dialog
Destination Select O Installation Type Installation			
• Summary ampunjungan s	MacOS10.6 37.97 GB free 52.21 GB total	Disk 5.35 CB free 34.89 GB total are requires 10.5 M	Mac OS 10.5 Now 31.21 GB free 79.8 GB total B of space.
T	You have chosen to "MacOS10.6".	install this software	e on the disk

4. Select the installation type by clicking the **Customize** button, and then click the **Install** button.



5. Please enter user name and password to be authenticated, and click the **OK** button to install.

	Type your p changes.	assword to allow	/ Installer to make
	Name:	Admin	
	Password:		
▶ Details			
?		C	Cancel OK

6. Installation is in progress, after a while, click the **Close** button to finish software installation.





If you have problems with installation after the upper operation, please contact the shop or ZTE.

#### Uninstall

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- 1. Close the application program before the software uninstalls. Double click the **Finder** > **Applications** > **Uninstall Dialog Manager** to uninstall the application software. Follow the system prompts to complete the software uninstall.
- 2. Click the **Uninstall** button to confirm.

3. Please enter user name and password to be authenticated, and click the **OK** button to uninstall.

Name: Admin Password:	Dialog	Type your Manager to	password to allow Uninstall Dialog • make changes.
Password:		Name:	Admin
		Password:	
	)		(Cancel) (OK

## For Linux OS

The application has been tested on Linux 2.6.20 and newer. If you have an older version installed, we would recommend you update it before going on.

The software currently runs under Fedora12.0/13.0/14.0, Ubuntu 9.10/10.04/10.10.

#### Installation

Before installation, make sure that you have the needed dependencies installed (qt3, wvdial1.5.6 or newer), and you are in root privilege.



If you can find the file "/*etc/wvdial.conf*" and "/*usr/lib/qt3*", then you have installed wvdial and qt3.

The steps of installation are as following:

- The system will automatically display a Dialog Manager CD-ROM icon on the desktop, when you connect the modem to your computer correctly. The installation package is a *PCL\_DLGLKAICE.tar.gz* in the Linux of the Dialog Manager.
- 2. Copy the installation packet " PCL\_DLGLKAICE.tar.gz" to Desktop or other path.
- 3. Extract and get a folder, the folder include following files or folders:

Dialog_Manager.tar.gz	This is a installation packet.
install.sh	This is a setup script.



4. Double click the installation software install.sh, and click the Run in Terminal button to install.

2				x
?	Do you "install. content	want to run sh", or displ s?	lay its	
	"install.sh"	is an executable	e text file.	
Run in	I Terminal	<u>D</u> isplay	<u>Cancel</u>	Run

5. When "**press any key to continue...**"shows up on the Terminal, press any key to finish the software installation.

					Te	rminal 📃	+ X
File	<u>E</u> dit	View	Terminal	Ta <u>b</u> s	Help		
Dialo	g/usr,	/share	/applicat	ions/[	ialog	.desktop	-
Dialo	g/usr,	/lib/					
Dialo	g/usr,	/l1D/l	ibagent.s	0			
Dialo	g/usr,	/lib/l	ibbkceria	1 60			
Dialo	a/usr	/lib/l	ib6246.so	1.30			
Dialo	a/usr/	/lib/l	ibtinvxml	. 50			
cat:	/etc/	lsb-re	lease: No	such	file	or directory	
cat:	/etc/d	debian	_version:	No su	ich fi	le or directory	
cp: c	annot	stat	`/opt/Dia	log/bi	.n/Eng	lish/help': No such file or directory	
udeva	dm 1s	exist	 				
thic	*/opt/	Dialo	g/ariver iver inst	alltic	'n		
this	is fee	dora9	formal k	ernel	/m		
enter	drive	er ins	tall func	tion			
the r	eturn	is 0					
the r	eturn	is 0					
it's	ok!	S.					
userm	iod: ui	nknown	group ne	tdev			
usern	11 cor	nknown	group ai	alout			
INSLA	fter	setun	vou will	find	the D	ialog in "Applications->Internet->Dialo	a" (
lick	the D	ialog	and the a	polica	tion	will run	y
press	any I	key to	continue				)>

Notes:

System Requirements: Linux Kernel version 2.6.20 or higher.

If the modem is not detected or displaying as initializing for long time, please restart your computer. If it is not successful, try again.

If the installation fails, please update the kernel. You can download the "**kernel source tree** (**supported versions 2.6.x**)" and "**compiler/binutils for kernel compilation**" and install them. If you have any problems with installation after the upper operation, please contact the shop or ZTE.

#### Uninstall

Close the application program before the software uninstalls. Make sure you are in root privilege.

The ways of uninstall are as following:

Double click **uninstall.sh** in the directory "*/opt/Dialog\_Manager*", and click the **Run in Terminal** button to uninstall the software.

Applications Place	s System 🥶 👩						
<u>F</u> ile <u>E</u> dit <u>V</u> iew <u>G</u> o	<u>B</u> ookmarks <u>H</u> elp						
Back Forward	Lp Stop	Reload Home	Computer	🚰 Search			
Location: /opt	/Dialog						
Places ~ 💥							
🔊 root	bin	Data	driver	npnd			
🔯 Desktop			differ	pppd			
🔜 File System		1 Alexandre		CH_NA			
🔙 Floppy Drive				UPDAT			
🔲 Fedora 11 i386 DVD	launch-gui.sh	uninstall.sh	update	UpdateCfg.ini			
🖺 Trash							
🖴 Music							
. 1			×				
Do you want to run "uninstall.sh", or display its contents? "uninstall.sh" is an executable text file.							
Run in <u>T</u> erminal	Display	ancel <u>R</u> un					

Or open a shell-terminal as root and run a shell-command "/opt/Dialog\_Manager/uninstall.sh" in the shell-terminal.



# How to Use Your Modem

Enable quick operation of the following functions:

Internet	Connect to the Internet.
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Short Message	Send SMS and read SMS.
Phonebook	Save and view the different information of the contact list.
Settings	Set normal relative information for the modem.
Statistic	Record the online time and flux.
help	Show the help information.

# Warning and Notice

### To the Owner

- Some electronic devices are susceptible to electromagnetic interference sent by modem if inadequately shielded, such as the electronic system of vehicles. Please consult the manufacturer of the device before using the modem if necessary.
- Operating of laptop and desktop PCs and the modem may interfere with medical devices like hearing aids and pacemakers. Please always keep them more than 20 centimeters away from such medical devices when they are turned on. Turn the modem off if necessary. Consult a physician or the manufacturer of the medical device before using the modem.
- Be aware of the usage limitation when using a modem at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Turn off your modem if required.
- The use of electronic transmitting devices is forbidden in aircrafts, at petrol stations and in hospitals. Please observe and obey all warning signs and switch off your modem in these conditions.
- Do not touch the inner antenna area if not necessary. Otherwise it will affect your modem's performance.
- Store the modem out of the reach of little children. The modem may cause injury if used as a toy.
- Do not touch the metallic parts of the modem so as to avoid a burn, when the modem is working.

## Using Your USB Modem

• Please use original accessories or accessories that are authorized. Using any unauthorized accessories may affect your modem's performance, and violate related national regulations about

telecom terminals.

- Avoid using the modem near or inside metallic structures or establishments that can emit electromagnetic waves. Otherwise it may influence signal reception.
- The modem is not waterproof. Please keep it dry and store in a shady and cool place.
- Do not use the modem immediately after a sudden temperature change. In such case, it will produce dew inside and outside the modem, so don't use it until it becomes dry.
- Handle the modem carefully. Do not drop, bend or strike it. Otherwise the modem will be damaged.
- No dismantling by non-professionals and only qualified technicians can undertake repair work.
- Operating temperature range of  $-10^{\circ}$ C ~  $+55^{\circ}$ C and humidity range of 5% ~ 95% are recommended.

#### Limited Warranty

- This warranty does not apply to defects or errors in the Product caused by:
  - i. Reasonable abrasion.
  - ii. User's failure to follow ZTE's installation, operation or maintenance instructions or procedures.
  - iii. End User's mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the Product.
  - iv. Modifications or repairs not made by ZTE or a ZTE-certified individual.
  - v. Power failures, surges, fire, flood, accidents, actions of third parties or other events outside ZTE's reasonable control.
  - vi. Usage of third-party products, or usage in conjunction with third-party products provided that such defects are due to the combined usage.
  - vii. Any other cause beyond the range of normal usage intended for the Product.

End User shall have no right to reject or return the Product, or receive a refund for the Product from ZTE under the above-mentioned situations.

• This warranty is End User's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not

limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

## Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

# How to Get Help

You can get Help by:

- Clicking Help on the software.
- Sending E-mail to mobile@zte.com.cn
- Visiting http://www.zte.com.cn
- Calling Service Hotline: +86–755–26779999