Globacom Limited

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For further details and explanations please call our Customer care helpline.
Call 121 from a Glo Prepaid line, 200 from a Glo Postpaid line
or 08070140444 from other networks.
Or visit us at **www.gloworld.com**

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HIGH SPEED INTERNET

User Guide

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Call 121 from Glo Pre-paid line, 200 from Glo Post-paid line or
08070140444 from other networks or visit our website at
www.gloworld.com

Within 1 hour you will receive an acknowledgment SMS informing you that your subscription has been activated.
Once you receive this you may begin to browse with your modem.

6. Changing your package
Follow the steps below to change your package:
- Simply wait for the subscription to end and select a new package from the Self-Care option of the modem interface.
- Alternatively go to http://hsi.glo.com to view and purchase new packages

7. Viewing status and your subscription
To check your usage, visit http://hsi.glo.com using your Glo BOL connection. You will see the amount of data and time used up so far on your existing package.

1. Introduction to Glo BOL
Bringing the Internet directly to you, at incredibly fast speed!

With Glo Mobile's High-Speed Internet access services, you can now browse the World Wide Web directly on laptops and PCs within the Glo 3G coverage area at speeds of up to 7.2Mbps.
Experience the power of the super fast Glo 1 cable on your Glo BOL modem.

Once you are in a 3G coverage area, you will be able to browse at 3G speed.
If you then move to a 2.5G coverage area, you will still continue to browse, though at a reduced speed, using Glo's extensive GPRS coverage.

The service is available on the pre-paid platform.
Please visit www.gloworld.com/3g or Gloworld shops for details of various packages.

2. Requirements for Services

To use the Glo High Speed Internet service, you will need to have the following:

- A Glo BOL   modem
- A laptop/PC running
  - Windows 2000 SP4, Windows XP SP2, Windows Vista, Windows 7
  - Mac OS X 10.4 and 10.5 with latest upgrades
  - Hardware system that meets the recommended requirements for the OS version.
  - Standard USB port
  - A Glo SIM card

3. Installing your modem

Installing the modem is a simple and straightforward process.
Insert your SIM card into your modem.
Kindly follow these steps to set up the modem on your computer.

E. Recharge Credit Balance

- Simply click on the self-care icon
- Enter your PIN in the space provided for recharge card Click SEND

Please Note:

- You do not need to enter *123*
- You will get the standard confirmation message.

F. Select HSI package

- On the Self-Care page click the button, which your desired package is assigned to.

This will activate your line for the desired package and deduct credit from your credit balance.

C. Make calls

To make phone calls, follow the simple steps below;
- Click on the CALLS icon.
- Dial the number as you would on your handset on the screen numeric pad
- Click SEND
- To end the call, simply click the END CALL button.

Please Note:
- You will be charged the standard call rate for the calls.
- Your computer should have speakers and microphones to be able to hear and talk using the modem.

D. Check Credit Balance
- Your current credit balance is automatically displayed at the top of the Self-Care page.
- Simply click on the SELF-CARE icon to see your credit balance.

A. Windows-based system running Windows 2000 or Windows XP

1. Quit all applications and exit your browser
2. Insert the modem into your computer's USB port
3. The Auto play pop up window will be displayed. On the INSTALL or RUN program section of the pop up screen, click on the Glo icon
4. When Glo BOL set up/installation screen pops up, click NEXT
5. Accept the license agreement by clicking on the I AGREE button
6. Choose the installation location (keep default) click NEXT
7. Click on INSTALL
8. The software will now be installed unto your system.
9. Click FINISH to complete the set up.

The Glo BOL desktop icon will now be displayed. Click on the desktop icon to get started. (See section 4 for instructions on how to activate a High Speed Internet package.)

B.Windows-based system running Windows VISTA

1. Quit all applications and exit your browser
2. Insert the modem into your computer's USB port
3. The Auto play pop up window will be displayed. On the INSTALL or RUN program section of the pop up screen, click on the Glo icon
4. The user Account Control Screen will now pop up, click ALLOW
5. The Glo BOL set up/installation screen pops up, click NEXT
6. Accept the license agreement by clicking on the I AGREE button
7. Choose the installation location (keep default) click NEXT
8. Click on INSTALL
9. The software will now be installed unto your system.
10. Click FINISH to complete the set up

The Glo BOL desktop icon will now be displayed. Click on the desktop icon to get started. (See section 4 for instructions on how to activate Glo BOL package.)

- Click CONNECT to establish a connection to the Internet

B. Send SMS
Sending SMS using your modem is a convenient way of getting your message out. You can send group SMS or to specific individuals.
- To send an SMS, select the TEXT icon on the toolbar
- This will open the SMS menu
- Select NEW SMS
- Enter the mobile number in the SEND TO field (If sending to more than one recipient, separate the numbers with a semi colon (;)
- Enter your message in the main body
- Click SEND to send your message or SAVE to keep it in your draft folder.

Please note that SMS is charged at the standard SMS rate.

- Check credit balance**
- Recharge credit balance**
- Select HSI package**

**** Please note that the marked function does not work on Mac operating systems.

A. Connect to internet

Connecting to the Internet is simple and straightforward. Simply click on the CONNECT button on the welcome screen of the modem.

Before an internet subscription can be established, you must have an active data plan.

Simply select one of the data packages available on the Self-Care menu to activate your preferred package.

Ensure that the profile name on the Welcome screen of the modem is set to Glo BOL .

C. MAC-based system running Mac OS X 10.4 and 10.5 with latest pgrades

1. Insert the modem into the computer's USB port.
2. Wait for the pop up installer guide; then click CONTINUE
3. On the software license agreement screen, click CONTINUE
4. A dialogue box will pop up asking you to agree. Click the AGREE button
5. Choose install location and click INSTALL
6. Installer may ask you for password, please input your system password and click OK
7. The software will now be installed on your system.

Click on GO in your finder menu and select APPLICATIONS.
Open Glo BOL   application to get started.

Once your HSI package is activated, simply click on the CONNECT icon on the Graphical User Interface (GUI) to establish connection to the internet.

4. Choosing a package

The BOL High Speed Internet (HSI) service is offered on Pre-paid platform.
Glo offers several packages to suit your individual needs.

HSI on prepaid SIM card is self-activating; so follow the steps below to choose
the desired package.

Go to the SELF CARE option menu to select your desired package.

Once you know which package best suits your needs, simply click on the
CHOOSE PACKAGE icon and follow the steps below:

1. Check balance to ensure you have enough credit to pay for your new
    subscription
2. To load credit, simply buy the standard recharge cards and input the scratch
    card number in the space provided.

    Please note: To load credit, you do not need to enter *123*

3. Click RECHARGE
    Do this as many times as necessary until you have enough credit to pay
    for the subscription.

4. Click the button, which your desired package is assigned to.
    This will activate your line for the desired package and deduct credit
    from your credit balance.

5. Within 1 hour you will receive an acknowledgment SMS informing you that
    your subscription has been activated. Once you receive this you may begin to
    browse with your modem.

5. Using your modem

To start enjoying your new modem you must first insert the SIM into the device.
(See device manual). Your new modem has the following functions:
- Connect to internet
- Send SMS**
- Make telephone calls***