

# **ZTE WP228+**

## **CDMA Wireless Phone**

### **User Guide**

#### **LEGAL INFORMATION**

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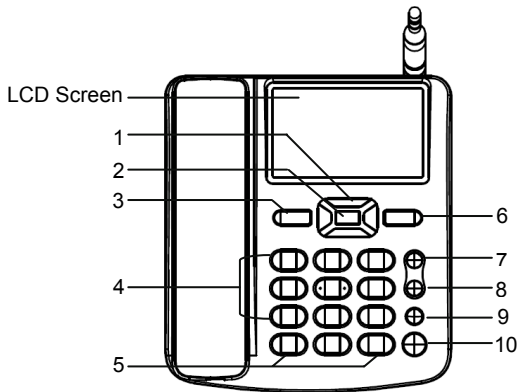
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## Key Instruction

Key	Description
<b>1: Scrolling keys (Up/Down/Left/Right key)</b>	Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.
<b>2: OK Key</b>	<ul style="list-style-type: none"> <li>● Confirm the commands and options selected.</li> <li>● Confirm the characters inputting.</li> <li>● Enter the middle-bottom submenu on the screen.</li> </ul>
<b>3: Left select</b>	<ul style="list-style-type: none"> <li>● Enter main menu.</li> </ul>







<b>key</b>	<ul style="list-style-type: none"> <li>● Enter the left-bottom submenu on the screen.</li> </ul>
<b>4: Number keys</b>	Input numbers and characters.
<b>5: * key, # key</b>	<ul style="list-style-type: none"> <li>● Perform different functions under different conditions.</li> <li>● In standby mode, hold the * <b>key</b> to lock the phone, follow the prompt on the screen to unlock the phone.</li> <li>● In standby mode, hold the # <b>key</b> to turn on/off the silent mode.</li> </ul>
<b>6: Right select key</b>	<ul style="list-style-type: none"> <li>● Enter right-bottom submenu on the screen.</li> <li>● Return to the previous page.</li> </ul>
<b>7: CLR/BACK key</b>	Erase character(s) when inputting characters.
<b>8: EXIT key</b>	<ul style="list-style-type: none"> <li>● End an active call or reject a call.</li> <li>● Hold this key to power on/power off the phone.</li> <li>● Exit from any interface to standby mode.</li> </ul>
<b>9: CALL/REDIAL key</b>	<ul style="list-style-type: none"> <li>● Make a call or answer an incoming call.</li> <li>● In standby mode, press this key to enter recent calls list.</li> </ul>
<b>10: Hands-free key</b>	<ul style="list-style-type: none"> <li>● If you are using the handset to call and want to transfer the call to the speakerphone, press this key and hang up the handset to put conversation on the speakerphone.</li> <li>● Press this key to end a hands-free call.</li> </ul>



### Note:

In this guide, “press” a key means to press the key once, “hold” a key means to press the key for 2 or 3 seconds.

## Interface Icons

Icon	Description	Icon	Description
	Signal strength		New message
	Silent mode		Hands-free mode
	Power indicator		Alarm clock

## Installation

### 1. Handset

Connect phone set and handset via phone cord.

### 2. External power adapter

Connect the external power adapter to external AC socket.

## How to Power On/Off

- Hold the **EXIT key** to power on the phone.
- When the phone is powered on, hold the **EXIT key** to power off the phone.

 Note:

It is strongly recommended to connect the phone to external power outlet, and use internal battery to power your phone only when external power fails or is not available. The phone will charge the internal battery automatically when it is connected to external power outlet.

## How to Make a Call

There are two methods for making a call.

- The first method:
  1. Pick up the handset or press the **Hands-free key**.
  2. Enter the phone number, wait for several seconds to send the call

automatically or press the **CALL/REDIAL key** to make the call.

Select recipient's number from **Contacts**, or press the **CALL/REDIAL key** to select a number from the recent calls list, and then press the **CALL/REDIAL key** to make the call.

- The second method:  
Enter the number or select recipient's number from **Contacts**, or press the **CALL/REDIAL key** to select a number from the recent calls list, and then press the **CALL/REDIAL key** to make the call.



Notes:

- Add the international prefix, country code and area code (without the leading 0) before the number when making an international call.
- Hold the **0 key** for the international prefix "+", or input international prefix e.g. "00" directly.

## Message

Select **Menu**→**Messages**.

- Select **New Message** to create new message: key in receiver's phone number or press the **OK key** to select from **Contacts** list, press the **Down key** to input message text, Press the **OK key** to send the message.
- Select **Inbox** to view messages received.
- Select **Drafts** to view draft you saved.
- Select **Outbox** to view the stored messages.
- Select **Sent** to view the sent messages.
- Select **VoiceMail** to listen to your voice mail messages, or set the voice mailbox number.
- Select **SMS Settings** to set the message configuration.
- Select **Templates** to view or edit the default text.
- Select **Delete Message** to erase certain messages.
- Select **Memory Status** to view the memory information of message box.

## How to Access Network

1. Connect the phone and the computer via the USB data cable.
2. Double click the “Setup .exe” file on the pop-up window.
3. Install the software follow the prompts.
4. Then you can access network by dial-up software **Sudani Wasil**.

## Phone Code

Phone code could prevent your phone from illegal using. The default phone code is 0000. Change it to your own phone code as soon as possible.



Note:

Remember your phone code, otherwise some service expense may happen.

## Text Input

Operation	Method
Input Letters	Multitap Input — “ <b>Abc/abc/ABC</b> ” press corresponding letter key till the letter appears.
Input Words	eHiText Input — “ <b>Eng</b> ”, press any key once to key in any word.
Input Digits	Numbers Input — “ <b>123</b> ”, press digital key once.
Input Symbol	Symbols Input — Press the * <b>key</b> to enter the symbols mode and press corresponding digital key. Or press the “ <b>1</b> ” <b>key</b> till the symbol (common symbols) appears except for numbers input mode.
Input Space	Press the “ <b>0</b> ” <b>key</b> , except for the “ <b>123</b> ” input mode.

Operation	Method
Erase Character	Press the <b>CLR/BACK</b> key.
Move cursor	Press the <b>Scrolling</b> keys.
Change input mode	Press the <b>#</b> key.

## Menu Function

Function	Selection	Description
Add Name	Menu→Contacts→Add Name	Add a new contact to the phone.
All List	Menu→Contacts→All List	View all the contacts in the phone.
Groups	Menu→Contacts→Groups	View the Group's name and change some settings about the group.
Speed Dials	Menu→Contacts→Speed Dials	Call a contact by holding a number key (2~9) for a few seconds.
Memory Status	Menu→Contacts→Memory Status	Check the storage information about the phone.
Call History	Menu→Call History→Call History	View the call history.
Call Duration	Menu→Call History→Call Duration	View the dialed/answered /all calls' time, and you can also clear the call time.
Profile	Menu→Settings→Profile	Select and modify the phone profile.
Display	Menu→Settings→Di	Change the settings of

Settings	splay Settings	screen.
Phone Settings	Menu→Settings→Ph one Settings	Set the phone or view the version information of the phone.
Call Settings	Menu→Settings→C all Settings	Make the call settings.
Time & Day Settings	Menu→Settings→Ti me & Day Settings	Set the time and date format.
Security Settings	Menu→Settings→Se curity Settings	Change the settings about the keypad lock, phone code, restore factory settings and clear user data.
Alarm	Menu→Tools→ Alarm	Set reminder time.
Calculator	Menu→Tools→Calc ulator	Use calculator to count.

## To the Owner

- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.
- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.



- Keep out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.

## Phone Use

- Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.
- As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Do not expose your phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press Call key to send.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

## Battery Use

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.
- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed

recycle place. Do not put it in familial rubbish.

**Warning:** If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

### **Safety and General Use in Vehicles**

- Before making or answering a call, you should pay attention to the local laws about using wireless mobile phones and take them into account in practical use.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

### **Cleaning and Maintenance**

- The phone is non-waterproof, keep it dry and store in shaded and cool place.
- If you want to clean your phone, use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene. Power-off your phone before you clean it.
- Use phone within a temperature range of  $-10^{\circ}\text{C}\sim+55^{\circ}\text{C}$  and the humidity less than 95%.

## **Limited Warranty**

The warranty does not apply to defects or errors in the product caused by:

- (a) Reasonable abrasion.
- (b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
- (c) Water or any other liquid damage.
- (d) Any unauthorized repair or modification.
- (e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.

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(f) Use of the product with any unauthorized third party products such as generic chargers.

(g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

## Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

## Troubleshooting

If your phone appears following phenomenon in the process of operation, please read following relative information at first. If the problems still can not be solved, please contact the distributor or service provider.

Problem	Check Point
When switching on the phone, it prompts "Enter phone password".	Enter phone code you set already to unlock the phone.

<b>Problem</b>	<b>Check Point</b>
Incorrect display of system time.	Check whether the system signal is too weak.
No corresponding response when press the phone keys (after several attempts).	Restart the phone.
No display on screen when disconnect external power supply.	Check whether the battery has electricity or it is damaged, or restart the phone.
There is incoming call, but no prompt ring tone.	Check whether the silent mode is enabled.
There is no prompt tone when the alarm clock has reached the time.	Check whether the alarm clock is enabled or not.
Cannot send short message.	Check the network condition.
Other abnormal phenomenon.	Please first refer to user guide, then check whether the power is connected correctly or not, if there is no problem, please restart the phone.