# ZTE中兴 **C**SM English User Manual

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Security

measures as follows:

> Set handset lock code.

Safety Precautions

Set call restrictions.

**Operational Precautions** 

Set PIN codes of the SIM card.

- Always obey them
- Use hands-free function of the phone, if available. Pull off the road and park before making or answering a call if

To protect your mobile phone from illegal use, take the security

This section includes some important information on safe and efficient

Please use your phone properly. When making or receiving a

Do not touch the antenna when the phone is in use. Touching the

Some people may be susceptible to epileptic seizures or blackouts

when exposed to flashing lights, such as when watching television

please consult your doctor before playing video games on your phone

or enabling a flashing-light feature on your phone. (The flashing-light

• Keep the phone out of the reach of small children. The phone may

Please pay attention to the traffic safety. Check the laws and

regulations on the use of your phone in the area where you drive.

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or playing video games. If you have experienced seizures or

blackouts, or if you have a family history of such occurrences,

antenna area affects call quality and may cause the phone to

sure that the phone is at least one inch (about two point five

call, please hold your phone as holding a wireline telephone. Make

operation. Please read this information before using the phone.

centimeters) from your body when transmitting.

operate at a higher power level than needed.

feature is not available on all products.)

cause injury if used as a toy.

Precautions While Driving

Mobile Phone

- conditions require

## Precautions for Medical Devices and Facilities

- When using your phone near pacemakers, please always keep the phone more than eight inches (about twenty centimeters) from the pacemaker when the phone is switched on. Do not carry the phone in the breast pocket. Use the ear opposite the pacemaker to minimize the potential for interference. Switch off the phone immediately if necessary.
- Some phones may interfere with some hearing aids. In the event of such interference, you may consult your hearing aids manufacturer to discuss alternatives.
- If you use any other personal medical device, please consult the
- manufacturer of your device to determine if it is adequately shielded from RF(radio frequency) energy.
- care facilities, please pay attention to the restriction on the use of mobile phone. Switch off your phone if required.
- In those facilities with special demand, such as hospital or health

Please use original accessories or accessories approved by

or even cause danger to your body and violate related local

Turn off your phone before you clean it. Use a damp or anti-

electrostatically charged cloth. Do not use chemical or abrasive

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As your mobile phone can produce electromagnetic field, do not

static cloth to clean the phone. Do not use a dry cloth or

place it near magnetic items such as computer disks.

regulations about telecom terminals.

cleaners as these could damage the phone.

the phone manufacturer. Using any unauthorized accessories

may affect your mobile phone's performance, damage your phone

- place your phone in the area over an airbag or in the airbag deployment area. Airbags inflate with great force. If a phone is placed in the airbag deployment area and the airbag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.
- Please turn off your mobile phone at a refueling point, and the same to the place where the use of two-way radio is prohibited.

## Aircraft Safety

- Please turn off your mobile phone before the airplane takes off. In order to protect airplane's communication system from interference, it is forbidden to use mobile phone in flight. Safety use your phone while the plane is on the ground.
- If the mobile phone has the function of automatic timing poweron, please check your alarm setting to make sure that your phone will not be automatically turned on during flight.

- Do not short-circuit the battery, as this can cause the unit to overheat or ignite.
- Do not store battery in hot areas or throw it into fire. Otherwise, it will cause explosion
- Do not disassemble or refit the battery. Otherwise, it will cause
- liquid leakage, overheating, explosion and ignition of the battery.
- The battery can be recharged for hundreds of times, but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than normal, it is time to replace it with a new one.
- Please stop using the charger and battery when they are damaged or show evidence of aging.
- Return the worn-out battery to the provider or dispose of it in - 4 -

# household rubbish

water and consult a doctor.

# **Limitation of Liability**

Function

Left soft key

Right soft key

Navigation keys

Center key

4-Wav

Send key

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages. The user should refer to the enclosed warranty card for full warranty and service information. Note: The pictures and icons shown in the manual are just schematic drawings for function demonstration. If they are inconsistent with your handset, please take your handset as the standard. If the inconsistency exits in the manual because of the handset function updating, please refer to the follow-up public information from ZTE CORPORATION.

- Using the phone near electrical appliances such as TV, telephone, radio and personal computer can cause interference.
- Do not expose your mobile phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Keep your phone dry. Any liquid may damage your phone.
- Do not drop, knock or harshly treat the phone. Rough handling
- can break internal circuit boards.
- Do not connect the phone with any incompatible enhancement.
- Do not attempt to disassemble the mobile phone or battery.
- Do not store the phone with flammable or explosive articles.
- Do not charge the mobile phone without battery.

### Precautions for Potentially Explosive Atmospheres

- Switch off your phone prior to entering any area with potentially explosive atmospheres, such as fueling areas, fuel or chemical transfer or storage facilities.
- Do not remove, install, or charge batteries in such areas. Spark in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.
- To avoid possible interference with blasting operations, switch off your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices." Obey all signs and instructions.

### Precautions for Electronic Devices

Some electronic devices are susceptible to electromagnetic interference sent by mobile phone if inadequately shielded, such as electronic system of vehicles. Please consult the manufacturer of the device before using the phone if necessary.

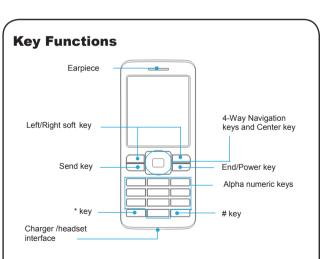
### Safety and General Use in Vehicles

- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmission. If you do meet problems above, please contact your automobile provider. Do not
  - 3 -

regulations require you to have permission from a crew member to

### Battery Use

- Please store the battery in a cool dry place if you don't use it for a
- long period.



accordance with environment regulations. Do not dispose of it in

Please use original batteries or batteries approved by the phone manufacturer. Using any unauthorized battery may affect your handset performance or may cause danger of explosion, etc. Warning: If the battery is damaged, do not discharge it. If the leakage does come into contact with the eyes or skin, wash thoroughly in clean

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Description
Performs the function indicated at the left
bottom of the screen.
Performs the function indicated at the right bottom of the screen.
Press to confirm actions and make selections.
These keys (UP, DOWN, LEFT and RIGHT) allow for navigation through menu options and quick accessing to some function menus.
Press to dial a phone number or answer a call,

	or view the call history in the standby mode.	
End/Power key	Press to exit to the standby mode. Hold to switch on/off the phone.	
Alphanumeric keys	Press to enter characters 0-9 and the alphabets from a-z.	

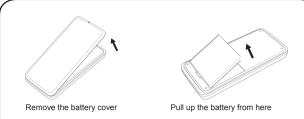
**Note:** In this User Manual, "press a key" means to press the key and release it immediately, while "hold a key" means to press the key for at least two seconds and then release it.

# Locking and Unlocking the Keypad

In the standby mode, press the Left soft key and then press the \* key within two seconds to lock the keypad. The unlock method is the same. Locking the keypad can prevent unintentional operations on it. You can answer an incoming call with the regular operation when the keypad is locked.

### **Interface Icons**

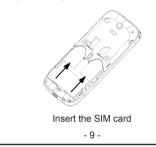
	Signal strength	ģģ	New SMS, message full when blinking
$G_1G_2$	GPRS	9	Keypad locked
*	Silent	at at	Call diverting
	Battery status	5	General
0	Alarm clock set	$\cap$	Headset
2	Outdoor	10	New MMS
	Missed call		
	- 7	-	



# **Inserting the SIM Card**

Insert the SIM card as follows:

- Make sure that the phone is switched off and the charger is disconnected from the phone.
- 2. Turn the phone over and remove the battery cover.
- Remove the battery if it is already installed.
- Hold your SIM card with the cut corner oriented as shown and then slide it into the card holder with the gold-coloured contacts facing downward
- Install your battery.
- . Fix the battery cover till you hear the click sound.



## **Batterv**

The lithium ion battery of the mobile phone can be immediately used after unpacking.

### Installing the Battery

- Pull the battery cover from the notch on the top edge and remove the cover.
- Insert the battery by aligning the gold-coloured contacts with the contacts in the battery slot.
- Push down the upper section of the battery until it clicks into place.
- 4. Fix the battery cover till you hear the click sound.



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### **Removing the Battery**

- Make sure that your mobile phone is switched off.
- Remove the battery cover.
- Pull the battery up and remove it from the mobile phone.

SIM (Subscriber Identity Module) card is a micro chip from a network provider that keeps the carrier details and customers information such as names and phone numbers. Your phone won't work without it. If you already have contacts on your SIM card, they can be transferred in most cases.

## **Inserting the Memory Card**

You can use a memory card to expand the storage of the phone. You can store or copy files such as music, and so on.

Do not take out the card or switch off the phone while transmitting or storing data, which may cause data loss or damage to the phone or the

Insert the memory card as follows:

The memory card slot is in the middle of the SIM card holders. Open the battery cover and remove the battery. Insert the card with the metal contacts facing downward until it clicks to the right position.



# Charging the Battery

Your phone is powered by a rechargeable battery. For maximum battery performance, it is recommended that you first use up the battery power and then charge it completely. A new battery's full performance - 10 -

is achieved only after three complete charge and discharge cycles.

- 1. Connect your travel adapter to the bottom of your mobile phone as shown in the diagram.
- Connect the other end of the travel adapter to the mains socket. 3. When you charge the battery, the battery charging indicator
- appears
- 4. When the battery is fully charged, disconnect the charger.





### **Powering vour Phone On/Off**

Make sure that your SIM card is in your mobile phone and that the battery is charged.

Hold the **End/Power key** to power on/off the phone. The phone will automatically search for the network.

### Turning the Torch On/Off

In the standby mode, hold the \* key to turn on or off the torch. The torch is on the top of the mobile phone.

## Writing Text

• Change input mode: Press the **# key** to change the input mode (input modes: ABC, abc, Abc, eZi Abc, eZi abc, 123).

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- Go to Menu—Phonebook—Options—Add new contact. Select to save the number to SIM or phone.
- Edit the information and save it.
- You can also save a number right after you've made or received a phone call or a message from someone who is not vet in your Phonebook list.
- To delete someone from your Phonebook list, first select the name, then select Options→Delete
- To view the memory status and so on, select Options→Phonebook settings.

### How to Make and Receive Calls

The most basic way to make a call is to input the number in the standby mode and press the Send key. You can also make a call from the Phonebook list.

- To call someone: Go to Menu -> Phonebook. Use the Up/Down Navigation keys to find the name of the person you want to call. You can also type in the first letter of the name of the person you want to call to find the right name, and press the Send key.
- To receive a call, press the Left soft key or the Send key.
- To end a call, press the End/Power key.
- To reject a call, press the End/Power key.

Make sure that you are in an area with sufficient coverage to make calls. The strength of the network signal is indicated on the Status Bar of the screen.

### **How to Send Messages**

You can use your mobile phone to send and receive messages. 1. Go to Menu $\rightarrow$ Messages $\rightarrow$ SMS/MMS $\rightarrow$ Write message.

2. Write your message. For more information on input method, see section 'Writing Text'. When you write an SMS, press

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Dialed calls, received calls and missed calls are saved in call history. If the records are full, the earliest saved records will be deleted automatically.

Also, you can view call timers, call cost, SMS counter, and GPRS counter in call history

### **How to Configure Call Settings**

Go to Menu $\rightarrow$ Call center $\rightarrow$ Call settings $\rightarrow$ SIM1/SIM2 call settings. You can set call waiting, call divert and call barring. In Advanced settings, you can set blacklist, auto redial. call time display, call time reminder, auto quick end,

### How to Set Your Phone

- You can adjust various settings of your phone. Go to Menu-Settings. Dual SIM settings: Select dual SIM open, only SIM1/SIM2 open or flight mode.
- Phone settings: Set time and date and schedule power on/off. set prefered input method, display, greeting text and LCD backlight.
- Network settings: Set to automatically or manually select network. and set the preferred networks.
- Security settings: Set security features to protect you from unauthorized use of your phone and SIM card. You will be required to input PIN code. If SIM lock is currently set Off, select On, then input a PIN code to turn it on. You need to input the correct PIN code to unlock your SIM card when you turn on your mobile phone next time.

Note: The PUK code is required to unlock the SIM card if you have incorrectly input the PIN code for three consecutive times. The PIN code and the PUK code may be supplied along with the SIM card. If not, contact the network provider.

- Connectivity: View connection activities and set data account.
- Restore factory settings: Enter the phone password to restore to the factory settings. Some personal information might be lost if you use

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### Input letters: In ABC/abc/Abc mode, constantly press the corresponding letter key till the letter appears.

- Input words: In eZi Abc/eZi abc mode, input any letter with a single key press. Press each key only once for every letter. The word changes after each key stroke. Predictive text input is based on a built-in dictionary. When you have finished writing the word and it is correct. confirm it by pressing the Left soft key, Center key or 0 key. If the word is incorrect, press the Left/Right Navigation keys to view other matching words found in the dictionary.
- Input digits: In 123 mode, press digit key once to input a digit. In eZi Abc/eZi abc mode, press the digit key, and select the number by pressing the Navigation keys. You cannot input 0 in eZi Abc/eZi abc mode. In ABC/abc/Abc mode, constantly press the digit key until the number appears.
- Input symbol: Press the \* key to enter symbol mode, select the required symbol (common symbols) by pressing the Navigation keys and then press the Left soft key or Center key to confirm it. In eZi Abc/eZi abc mode, press the **1 kev**, and select the required symbol (common symbols) by pressing the Navigation keys. In ABC/abc/Abc mode, constantly press the **1 key** until the required symbol (common symbols) appears.
- Input space: Press the 0 key to input space. It does not work in 123
- Delete character: Press the **Right soft key** to clear a character. Hold the **Right soft key** to delete all characters and clear the display. Move cursor to left or right: Among the text, press the Left/Right
- Navigation keys to move the cursor to left or right.

## How to Add People to the Phonebook

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There are some numbers that you may want to call again and again, so it makes sense to add these numbers to your Phonebook. You can then access these numbers guickly and easily.

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**Options** $\rightarrow$ **Send to**, and edit the recipient. When you write an MMS, you can edit To, Cc, Bcc, Subject and content. In content field, you can select **Options** and then select to add picture, audio, bookmark text, attachment and slide.

When you finish writing an SMS, select **Options** to send or save the message. When you finish writing an MMS, press Done in the MMS editing screen, and select to send or save.

### How to Receive a Message

Upon receiving a message, the mobile phone will alert you with a ringtone, prompt, or a new message icon.

- 1. Press **Read** to open the new message. You can also go to Inbox to read the message.
- 2. Use the Up/Down Navigation keys to view the message.
- 3. While the message is open, use **Options** to reply, delete, or forward the message. You can also call back the sender or save the sender's number.

You can also receive broadcast messages by using this mobile phone. Go to Menu→Messages→Voicemail server choose SIM1/SIM2 voicemail server, you can call the voicemail or edit the voicemail's name and number.

# How to Set User Profiles

Go to Menu-User profiles. You can select Options-Activate to activate a profile. Or you can select **Options** – **Customize** to edit a profile

Note: The Silent mode can be only selected **On** or **Off**. And the Headset mode can only be activated with the headset connected.

### How to View Call History

Go to Menu→Call center→Call history→SIM1/SIM2 call history.

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### this function, so be careful.

**Note:** You may be required to input the phone password in some of the security setting interfaces. The default password is 1234. Go to Security settings→Change password→Phone password to change the phone password.

### Organizer

Calendar

Enter Calendar, the calendar of the current month will be displayed on the screen and the current date will be marked by a background box in a special colour.

You can go to **Options** $\rightarrow$ **Add event** to set event to some day and the phone will remind of you doing this event on that day.

- Tasks
- You can add tasks in this: Set Date, Call and Anniversary tasks. Alarm

You can view, and edit the alarm clock settings. You can also enable or disable the alarms. By pressing Edit, you can set the corresponding features of the alarm according to instructions.

- World clock
- You can view the time in different cities.
- Calculator

You can perform simple calculations. Press digit key to enter the number. Press Navigation keys to select the operational character. Press OK to get the result.

- Note: This calculator has limited accuracy and rounding errors may occur especially in long division.
- Stopwatch
- Use it to record the time.

### **File Manager**

Go to **Menu** $\rightarrow$ **File manager**. You can check all the folders in the phone

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How to Listen to FM Go to **Menu** $\rightarrow$ **Multimedia** $\rightarrow$ **FM radio**. With the radio, you can search for radio channels, listen to them, and save them on your device. Note that the quality of the radio broadcast depends on the coverage of the radio station in that particular area. In the FM radio interface, you can press the Up/Down Navigation keys to adjust volume, press the Left/Right Navigation keys to tune the frequency, and press the Center key to pause. Select Options to enter the submenu: • Channel list: Edit up to 9 channels.

with this function

personal settings.

- Manual input: Manually input a channel.
- Auto search: Automatically searches for channels.

Settings: You can turn on/off Background play, and you can turn on Loudspeaker when headset is inserted.

### How to Use Services

In Services you can use the STK and WAP. STK

vour network provider Your mobile phone supports

### network provider do not supp used. • WAP

In WAP, select Homepage to go into your homepage. Select Bookmarks to view the list of saved website addresses. Select **Recent pages** to view the list of pages you recently visited. Select **Input address** to go to a page by directly inputting the address. Go to Service inbox to view the service messages. Go to Settings→Select SIM to select a SIM card which you wish to use

to connect. Go to **Settings**→**Profiles** to select a profile or add a new one. Go to Settings→Browser options. Select Timeout to set timeout. If the timeout period elapsed prior to completion of the operation or the server is not responding, it will show "Connection Failed". During the timeout period, it will keep trying to connect until expired. Select Show images to set whether or not to show the images. Select

whether or not to enable Cache and Cookies. Go to **Settings**→**Service message settings** to set the service message receiving.

or memory card, create new ones or rename, delete, or sort, etc. The files you download from the internet will be stored in these folders. Note: When you select Format, the data will be lost, so please be careful

### **How to Play Music**

Go to Menu→Multimedia→Audio player. You can play the audio in your phone or the memory card. In List-Options, you can refresh your playlist, set storage, or make

Audio plaver supports: AMR-NB. WAV. MP3. iMelody. MIDI.

Go to **Menu** -> **Services**. Services allows you to view internet content.

SIM card Toolkit (STK) services are value-added services provided by

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STK service, but if your SIM card and
port the service, these functions can't be

Go to  $\breve{Settings} \rightarrow \breve{C}$  lear cache to clear cache. Go to Settings→Clear cookies to clear cookies.

### **Questions & Answers**

If you encounter problems while using the phone, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact the dealer where you purchased the phone.

Problem	Possible causes	Possible solution
Poor reception	The network signal is too weak at your current location, for example, in a basement or near a tall building, because wireless transmissions can not effectively reach it.	Move to a location where the network signal can be properly received.
	The network is busy at the current time (for example, during peak times, there may be too much network traffic to handle additional calls).	Avoid using the phone at such times, or try again after waiting a short time.
	You are too far away from a base station for your service provider.	You can request a service area map from your service provider.
Echo or noise	Poor network trunk quality on the part of your service provider.	Press <b>End key</b> and dial again. You may be switched to a better- quality network trunk or phone line.
	Poor local telephone line quality.	Press <b>End key</b> and dial again. You may be switched to a better- quality network trunk or phone line.
Unable to select certain features	Your service provider does not support these	Contact your service provider.
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Problem	Possible causes	Possible solution
	attempts to locate a base station. Doing so consumes battery power and will consequently shorten standby time.	
Cannot switch your phone on	Battery power has been depleted.	Recharge the phone's battery.
USIM card error	USIM card malfunction or damage.	Take the USIM card to your service provider for testing.
	USIM card inserted improperly.	Insert the USIM card properly.
	Debris on the USIM card contacts.	Use a soft, dry cloth to clean the USIM card contacts.
Unable to connect to the network	USIM card invalid.	Contact your service provider.
	You are not within the network's service area.	Check the service area with your service provider.
	Poor signal.	Move to an open space, or if you are inside a building, move closer to a window.
Cannot answer incoming calls	You have activated the Call barring feature.	Go to Call center > Call settings > SIM1/SIM2 call settings >Call barring, and then select Cancel all.

features, or you have not applied for services that provide these features.	
The battery or battery charger is damaged.	Contact the dealer.
The phone's temperature is below 0°C or higher than 45 °C.	Adjust the battery charging environment to avoid extremes of temperature.
Poor contact between the battery and charger.	Check all connectors to make sure all connections have been properly made.
The standby time is related to your service provider system configuration. The same phone used with different service providers' systems will not provide exactly the same length of standby time.	If you are located in an area where signaling is weak, temporarily power off the phone.
The battery is depleted. In high-temperature environments, battery life will be shortened.	Use a new battery.
If you are not able to connect to the network, the phone will continue to send out signals as it	Change your location to one where the network is accessible, or temporarily turn off your phone.
	<ul> <li>applied for services that provide these features.</li> <li>The battery or battery charger is damaged.</li> <li>The phone's temperature is below 0°C or higher than 45 °C.</li> <li>Poor contact between the battery and charger.</li> <li>The standby time is related to your service provider system configuration. The same phone used with different service provider system will not provide exactly the same length of standby time.</li> <li>The battery is depleted. In high-temperature environments, battery life will be shortened.</li> <li>If you are not able to connect to the network, the phone will continue</li> </ul>

Problem	Possible causes	Possible solution
You cannot make outgoing calls	You have activated the Call barring feature.	Go to Call center > Call settings > SIM1/SIM2 call settings > Call barring, and then select Cancel all.
	You have activated the Fixed dial feature.	Go to Settings > Security settings > SIM1/SIM2 security settings > Fixed dial and select Off.
PIN Code blocked	You have entered an incorrect PIN code three consecutive times.	Contact your service provider. If the service provider provides the USIM card's PUK code, use the PUK code to unlock the USIM card.
Unable to enter information into the Phonebook	The Phonebook's memory is already full.	Delete unnecessary data from the contacts.

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