



USB Modem User Guide



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LED light Status Guide

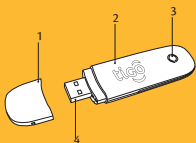
Color	Light status	Meaning
Red	Always on	Modem not ready or Error status
Green	Always on	Attached to a mobile network
Green	Blinking	Active connection via mobile network

Technical info

3.5G HSDPA/UMTS	2,100 Mhz
2G GPRS/EDGE	900 Mhz/1,800 Mhz

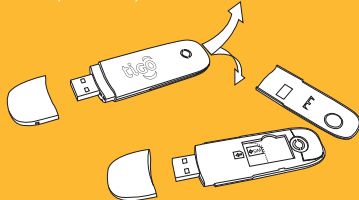
Hardware Installation

1. Top cover cap
2. Front cover
3. LED indicator
4. USB connector



Step 1: Inserting the SIM Card

- Gently pry the bottom of modem apart with your thumb nail



- Insert the SIM Card into slot, push until aligned with blue dotted line



- Replace cover by pressing gently until you hear a click



Step 2: Connecting to your computer

- First remove the modem cap and expose the connector
- Plug the USB modem into your computer's USB port making sure it is firmly inserted. The OS automatically detects and recognises new hardware and starts the installation wizard.

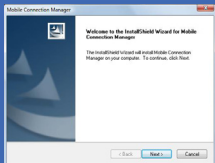


Software Installation in Windows

Your system will start the software setup process automatically when you connect the modem to your computer correctly. If your computer does not start the automatic installation, do it manually by running the Install.exe from the CD-ROM driver.

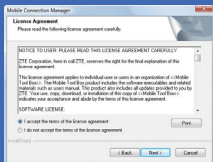
Step 1:

On the Welcome screen, click “Next” button to continue



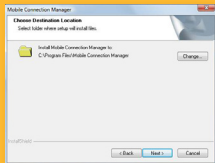
Step 2:

Read the agreement carefully. If you agree, choose “I accept the terms of the license agreement”, and then click “Next” button.



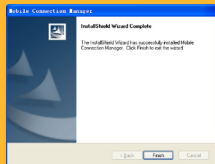
Step 3:

You can either install the software into the default installation path or you can select a different location by pressing the “Change install location” button and selecting the appropriate directory and then click “Install” button



Step 4:

Wait for a little while and click “Finish” button to complete installation



Note: If you have problems during the installation process, please contact your service provider for more information

Connecting to Internet

Step 1:

After the modem is correctly connected, the application software launches automatically

Step 2:

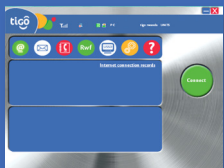
Click the Internet icon to switch to the Internet interface.

Step 3:

Click "Connect" button, and then the system will search and connect to the available network automatically

Step 4:

When connected, the connect/disconnect button turns red, the Advert Banner becomes active and the centre display shows the Internet connection records, Data sent/received, Connected time etc.



Disconnecting from Internet

Click the Internet icon and click "Disconnect" button to disconnect from the Internet.



Sending SMS

Step 1:

Click the SMS icon to switch to the SMS interface.

Step 2:

Click "New Message" button to edit a new message



Step 3:

Input the recipient's number. The recipient's number can be input directly or by searching the phonebook to select one/ more/ group records

The number of recipient's can be one or more. Please use ";" to separate recipients.



Step 4:

Input content, and then click the "Send" button. The prompt screen will appear on the interface, click the "Yes" button, and then the edited short messages will be sent.

The SMS content can include 160 individual English characters (including English symbols).

After sending successfully, the message will be saved into Outbox automatically. If sending fails, the message will be saved into the Draftbox

Using USSD

Click the USSD icon and input the USSD short code for the service that you require (e.g *222# to access the Tigo Menu and navigate accordingly or *131# to check you balance)

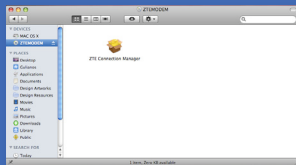
Software Installation in Mac OS

Step 1:

Connect your modem to your Mac PC

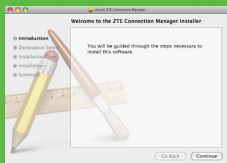
Step 2:

After a few seconds, the system will automatically display a ZTE MODEM CD-ROM icon on the desktop



Step 3:

Double click Mobile Connection Manager in the ZTE MODEM and then follow the steps to install

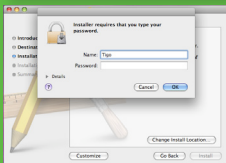


Step 4:

Click "Continue" button on the Welcome page

Step 5:

You can either install the software into the default installation path or you can select a different location by pressing the "Change install location" button and selecting the appropriate directory and then click "Install" button

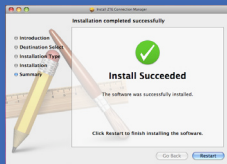


Step 6:

Please enter user name and password to be authenticated and click "OK" button to install

Step 7:

Installation is in progress, after a while, click "Close" button to finish software installation



Note: If you have problems installing the modem and software, please contact your service provider for more information

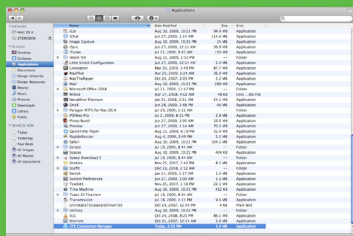
Connecting to Internet on Mac OS

Step 1:

After the modem is correctly connected, click "Finder - Applications - Mobile Connection Manager" on the computer to run the application software

Step 2:

Click the Internet icon to switch to the Internet interface

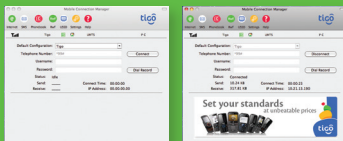


Step 3:

Select the correct configuration profile in the drop-down menu, click "Correct" to start connecting to Internet

Disconnecting from Internet on Mac OS

Click the Internet icon, and click "Disconnect" button from Internet



Frequently Asked Questions & Answers

Problem Description	Possible Causes	Problem Solving
After restarting PC, there is no signal	1. The position of the USB Modem inner antenna is unfitting	1. Adjust the angel and position of the USB Modem
	2. You are in a place where no GSM/GPRS/EDGE/WCDMA/HSDPA network does not reach (E.g Basement car parking lot, tunnel etc)	2. Move to a place with a good signal reception
Message sent failed	1. The SMS centre number isn't correct	1. After consulting with service provider, configure the right number in Message settings
	2. The network is busy	2. Try again or later
Data connection failed	1. You are in a place where no GSM/GPRS/EDGE/WCDMA/HSDPA network does not reach (E.g Basement car parking lot, tunnel etc)	1. Move to a place with a good signal reception
	2. The network is busy	2. Try again or later
	3. The APN in the configuration files is an error	3. Check the APN in the configuration file in the "Config file"
	4. The modem data is error	4. It could be a GPRS or WCDMA network problem. Please contact with your service provider in time
	5. The network type selected manually is wrong	5. Select the correct network type according to your SIM card
The modem cannot connect to the Internet in other places	Your USB modem is not permitted to roam on your network	Please contact your service provider



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