

ZTE

LEGAL INFORMATION Copyright © 2019 ZTE CORPORATION.

All rights reserved.

No part of this publication may be quoted, reproduced, translated or used in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of ZTE Corporation.

Notice

ZTE Corporation reserves the right to make modifications on print errors or update specifications in this guide without prior notice.

We offer self-service for our smart terminal device users. Please visit the ZTE official website (at www.ztedevices.com) for more information on self-service and supported product models. Information on the website takes precedence.

Visit <http://www.ztedevices.com> to download the user manual. Just click **Support** from the home page and then select your location, product type, and name to search for related support information.

Disclaimer

ZTE Corporation expressly disclaims any liability for faults and damages caused by unauthorized modifications of the software.

Images and screenshots used in this guide may differ from the actual product. Content in this guide may differ from the actual product or software.

Trademarks

ZTE and the ZTE logos are trademarks of ZTE Corporation.

Android™ is a trademark of Google LLC.

The *Bluetooth*® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by ZTE Corporation is under license.



microSDXC Logo is a trademark of SD-3C, LLC.



Qualcomm® Snapdragon™ is a product of Qualcomm Technologies, Inc. and/or its subsidiaries.

Qualcomm and Snapdragon are trademarks of Qualcomm Incorporated, registered in the United States and other countries.



Qualcomm® aptX™ is a product of Qualcomm Technologies, Inc. and/or its subsidiaries.

Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries. aptX is a trademark of Qualcomm Technologies International, Ltd., registered in the United States and other countries.



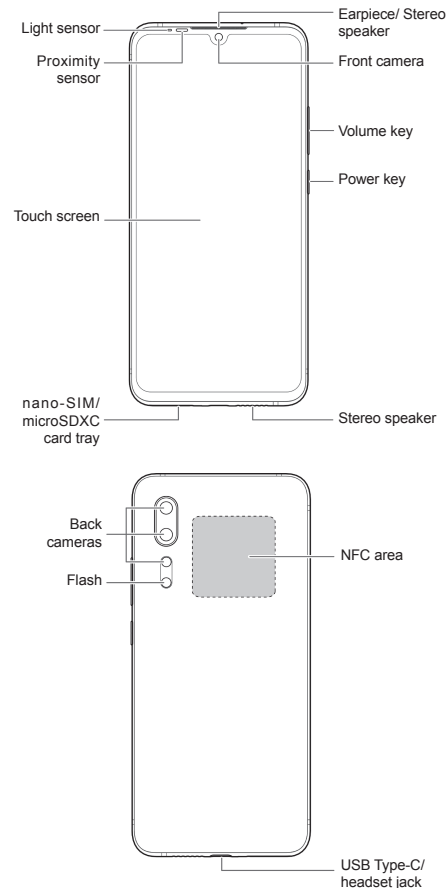
For DTS patents, see <http://patents.dts.com>.
Manufactured under license from DTS Licensing Limited.
DTS, the Symbol, & DTS and the Symbol together, DTS:X, the DTS:X logo, and DTS:X Ultra are registered trademarks or trademarks of DTS, Inc. in the United States and/or other countries. © DTS, Inc. All Rights Reserved.
Other trademarks and trade names are those of their respective owners.

Version No.: R1.0

Edition Time : January 21, 2019

Manual No.: 079584510115

Getting to Know Your Phone



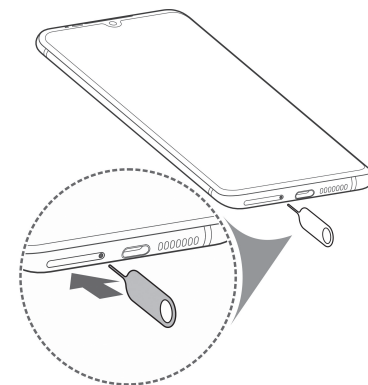
Setting Up Your Phone

The nano-SIM card(s) can be installed or removed while the phone is turned on.

! WARNING!

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

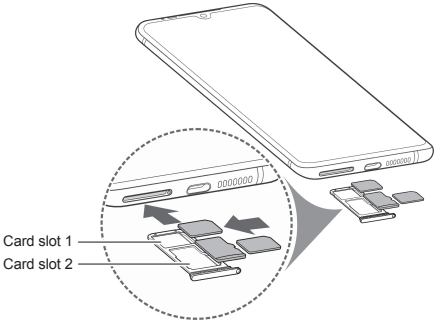
1. Insert the tip of the tray eject tool into the hole on the card tray.



ZTE AXON 10^{PRO}

**ZTE A2020G Pro
Quick Start Guide**

2. Pull out the card tray. You can place a nano-SIM card on the card slot 1, and place a nano-SIM card or a microSDXC card (optional) on the card slot 2, as shown. Carefully slide the tray back into place.



NOTE:
The two card slots support 4G/3G/2G networks.

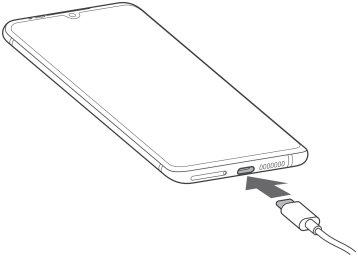
Charging the Phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

WARNING!
Use only ZTE-approved chargers and USB Type-C cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

- NOTES:**
- Use the charger that comes in-box with your phone to charge the battery. It's specially built to support Quick Charge.
 - Your phone is also compatible with wireless charging devices approved by ZTE, which are sold separately.

WARNING!
Do not remove the back cover. The battery is not removable. Removal may cause fire or explosion.



NOTE:
If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 30 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

NOTE:
If the screen freezes or takes too long to respond, try pressing and holding the **Power** key for about 10 seconds to restart the phone.

Product Safety Information

	Don't make or receive phone calls while driving. Never text while driving.
	Keep your phone at least 5 mm away from your body while making calls.
	Small parts may cause choking.
	Your phone can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Avoid contact with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.
	Turn off when asked to in hospitals and medical facilities.
	Turn off when told to on aircraft and at airports.
	Turn off when near explosive materials or liquids.
	Don't use at gas stations.
	Your phone may produce a bright or flashing light.
	Don't dispose of your phone in fire.
	Avoid extreme temperatures.
	Avoid contact with liquids. Keep your phone dry.

	Do not attempt to disassemble your phone.
	Only use approved accessories.
	For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
	Don't rely on your phone as a primary device for emergency communications.