



FNB
First National Bank

how can we help you?

First National Bank – a division of FirstRand Bank Limited.
An Authorised Financial Services and Credit Provider (NCRCP20).

Legal Information

FNB proudly brings you the ConeXis X1 smartphone, exclusively designed by ZTE for the FNB customer. FNB & ZTE are committed to providing an integrated end-to-end innovative product solution that delivers mobile excellence and value while introducing you to cutting edge mobile technology coupled with end-to-end banking solutions. For more information on FNB and ZTE visit them online: First National Bank - www.fnb.co.za - <http://www.fnb.co.za> - ZTE Corporation - www.zte.com.cn - <http://www.zte.com.cn> -

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Product Safety Information

- Don't make or receive phone calls while driving. Never text while driving.
- Keep your phone at least 5 mm away from your ear or body while making calls.
- Small parts may cause choking.
- Your phone can produce a loud sound.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Avoid contact with anything magnetic.
- Keep away from pacemakers and other electronic medical devices.
- Turn off when asked to in hospitals and medical facilities.
- Turn off when told to on aircraft and at airport.
- Turn off when near explosive materials or liquids.
- Don't use at gas stations.
- Your phone may produce a bright or flashing light.
- Don't dispose of your phone in fire.
- Avoid extreme temperatures.
- Avoid contact with liquids. Keep your phone dry.
- Do not attempt to disassemble your phone.
- Only use approved accessories.
- Don't rely on your phone as a primary device for emergency communications.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the head was 0.394 W/kg*, and when tested at the body was 1.806 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in the user manual**.

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

* The tests are carried out in accordance with EN 50360, EN 50566, EN 62479, EN 62209-1 and EN 62209-2.

** Please see body worn operation in the user manual.

NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact Customer Service if you still cannot power on the phone after prolonged charging.

If the screen freezes or takes too long to respond, try pressing and holding the **Power** key for about 10 seconds to restart the phone.

ConeXis X1



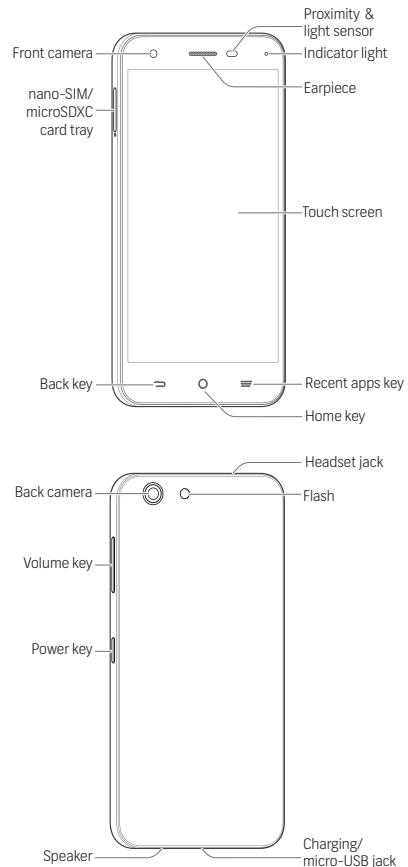
Quick Start
Guide



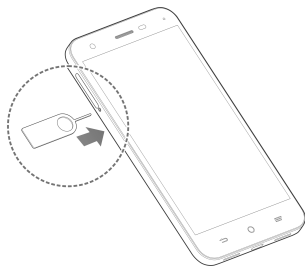
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how can we help you?

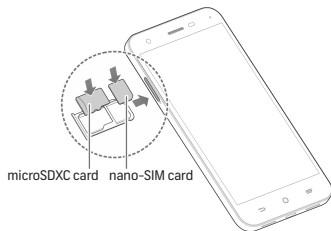
1 Get to know your phone



2 Open SIM card tray



3 Install the nano-SIM Card & the microSDXC Card



Did you know ?

This phone can only accept the Connect SIM card.

! WARNING!

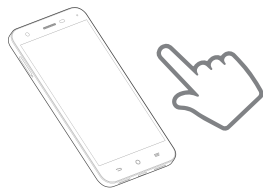
To avoid damage to the phone, do not use any other kind of SIM card, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

4 Charging the phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.



5 Follow on screen instructions to setup your device.



! WARNING!

Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

! CAUTION:

Do not change the built-in rechargeable battery in your phone by yourself. The battery can only be changed by ZTE or ZTE authorised service provider.

6 Start banking using FNB digital banking



FNB Banking App



Cellphone Banking

Benefits of using digital banking.

✓ Safety

Banking from your phone is safer than carrying cash. By keeping your passwords & PINs safe – you will not be a victim of fraud, even if your phone is lost or stolen.

✓ Cost Saving

It is cheaper than banking in a Branch or ATM. Subscription to any channel is FREE. Check balances for free, and depending on your price option – pay nothing for transactions or very little per transaction.

✓ Simple & Easy

Easy and simple transacting on the FNB Banking App.

Start banking on the pre-loaded FNB APP.

Life takes time, your banking shouldn't. That's why we have pre-loaded the FNB Banking App for you. Start banking in seconds on the FNB Banking App and get:

- **Cardless** cash withdrawals .
- **Banking anywhere** & check your balance.
- **Free coupons** at Checkers & Shoprite.
- **inContact** from R0.00 to keep track of all transactions on your accounts.



Cardless Cash



Banking on the go



Shopping Coupons

Contact Information

How to Recharge - Buy airtime, voice & data bundles

- FNB Banking App
- FNB Cellphone Banking - Dial *130*321# or *120*321#
- FNB ATM
- FNB Online Banking

Connect SIM-related queries

- Block SIM: 087 575 0147
- Connect Customer Services:
 - 147 from an FNB SIM or
 - 087 575 0147 from any landline
- Self Service:
 - *147#
 - FNB Banking App
 - FNB Online Banking.

Device-related queries

- Smart Devices: 087 736 7270

Bank account related queries

- Call Centre: 087 575 9404

Did you know ?

Get FREE access to FNB's digital banking channels with no data charges on your Connect SIM.