

**Quick Start Guide
Vodafone Mobile
Connect USB Stick
K4201 I**

Designed
by Vodafone



Welcome

to the world of mobile communications

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Welcome

Your new **Vodafone Mobile Connect USB Stick** lets you connect your computer to the internet over the Vodafone high-speed mobile phone network.

Browse the web

You can now access the **web** and any other internet service wherever there's a mobile phone network.

Pick up emails

Keep up to date with your **emails**, wherever you are. You can also access your personal email accounts – even web-based accounts like Hotmail.

Send and receive SMS text messages

You can send and receive **SMS text messages** straight from your computer. The SMS application provides an easy way to view messages, write new ones, and manage contact details.

Use your USB stick as an external storage device.

You can use up to 32 GB MicroSD card with your USB stick. After inserting MicroSD card you can use your USB stick as an external storage device.

System requirements

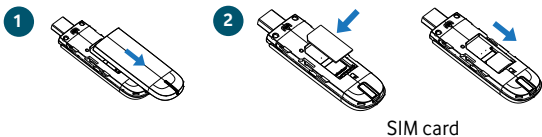
To use this device and the Vodafone Mobile Connect software, you need:

- A computer – running Microsoft® Windows® 8, Windows 8.1, Windows RT, Windows® 7 (SP1 Recommended), Windows Vista™ (SP2 Recommended), or Windows® XP (SP3 Recommended), or an Apple Mac running OS® 10.8, 10.7, 10.6, 10.5(Intel)(all with latest

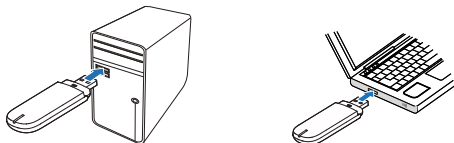
Set up your USB Stick

updates), Linux Support - Ubuntu(32bit)12.10,12.04,11.10, Fedora(32bit)17,16,15.

- At least 100 MB free disk space and 256 MB RAM.
- A USB socket.
- Slide the back cover off the USB Stick, and insert your SIM and Micro SD card as shown.



- Plug the USB Stick firmly into your computer's USB port.



Start the application



On Microsoft Windows computers

The first time you plug your USB Stick into your computer, it should be set up automatically. If for some reason setup does not start, right-click on the CD drive (x) Vodafone K4201 I drive in 'My Computer', (Start menu>Computer on Vista), select 'Explore' and double-click the file called **Window > AutoRun.exe** on the USB Stick. Follow the on-screen instructions.

Setting up your USB Stick may take a few minutes, but once setup is complete, the Vodafone Mobile Connect application should start automatically. If for some reason it does not start, select **Vodafone K4201 I** from the Windows Start menu.

On Mac OS X computers

The first time you plug in your USB Stick, it will show up on your desktop as Vodafone K4201 I. Click Vodafone K4201 I -> Mac -> Vodafone K4201 I.mpkg to install the program.

Double-click the Vodafone K4201 I icon in your Applications folder to start the application. The application will start, identify your device, create the correct mobile connection settings and select a mobile network. Once the application is ready to connect, the Connect button will be enabled.

Connect – Standard window

Connect

As a rule, anywhere you can make a call on your mobile phone, you should be able to open a mobile connection.

- 1 Connect/Disconnect**
Connect to the internet to browse the web or use email.
- 2 Status**
Check the status of the current connection.
- 3 Menu Bar**
Select the function to be used from the menu bar.
- 4 Help**
View Help topics.
- 5 Webchat**
Connect to Vodafone Webchat Support.



SMS Text Messaging

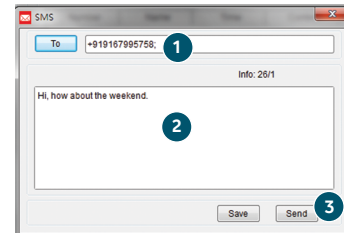


Click **SMS** on the bar at the bottom of the Vodafone Mobile Connect application to open the SMS application.

To send an SMS

Click **New** at the left-hand end of the SMS toolbar to create a new SMS text message.

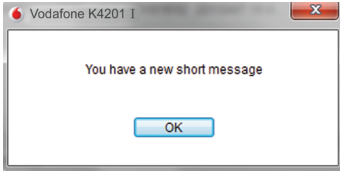
- 1 Address**
Enter the recipients here, or choose them from Contacts.
- 2 Message**
Write your message here.
- 3 Send**
Click on the **Send** button to send your message.
After your SMS has been sent, it will be stored in the Sent Box.





Receiving SMS

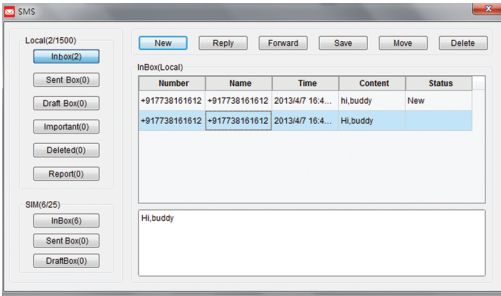
When you receive a new message, an **SMS Notification** is shown.



The received message can also be read from the **Inbox** in the main SMS window.



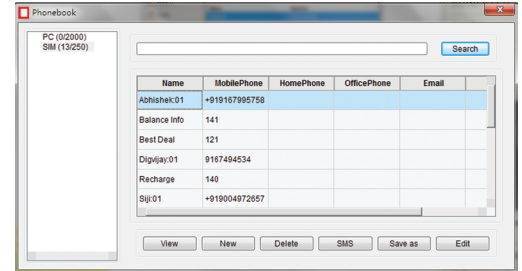
The SMS application will receive text messages whenever you have mobile network coverage and are connected.



Phone Book



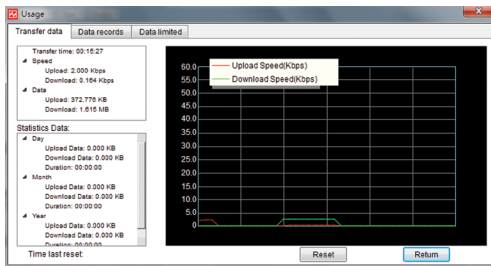
You can save your contacts in PC memory or SIM card.



Usage



1. You can check your upload or download data usage.



2. Data records can be checked.

The screenshot shows the 'Usage' window with the 'Data records' tab active. It displays a log date range from 2013-04-07 to 2013-04-07. A table lists data records for a 'Vodafone' profile. Summary statistics at the bottom show 'Total Data: 2.00 MB' and 'Total Time: 00:16:19'. 'Delete', 'Clear', and 'Return' buttons are at the bottom right.

Profile name	Connect time	Disconnect time	Duration	Data received	Data transported
Vodafone	2013-04-07 19:11:23	2013-04-07 19:27:...	00:16:19	1.63 MB	383.10 KB

3. Data limit can be set.

The screenshot shows the 'Usage' window with the 'Data limit' tab active. It includes an 'Apply Data use Limit' checkbox, 'Common Accumulation' (set to 2013-04-19), and 'Limit Type' options for 'Data' (0 MB) and 'Time' (0 Hours). There are also checkboxes for 'Warn before the limit is reached' and 'Warn when the limit is reached or exceeded'. 'Apply' and 'Cancel' buttons are at the bottom.

Note:

Usage indication

— The usage window only displays an indication of your data usage. Please refer to your invoice for the actual amount of data transferred or time connected.

My Vodafone

Clicking on My Vodafone , will take you to My Vodafone web page.

Help

1. Diagnostics - It gives network / hardware / operational information.
2. User Manual - It displays the user manual.
3. Support - It gives all Vodafone care contact numbers and email IDs.

Webchat

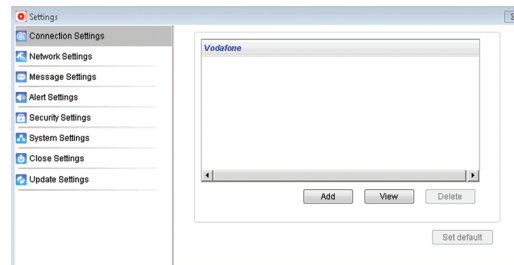
Click on webchat to get online support from Vodafone customer service executive during scheduled working hours.



Setting

Set your preference using in:

1. Connection Settings
2. Network Settings
3. Message Settings
4. Alert Settings
5. Security Settings
6. System Settings
7. Close Settings
8. Update Settings



Online update

The Dialer software can be upgraded to the latest version by going to Settings --> Update Settings.

MicroSD card Lock / Unlock

Enterprise customers can disable MicroSD card usage on K4201 I by setting a MicroSD card lock password. Settings --> Security --> Micro SD card Disable . MicroSD card usage can be enabled again with the same password.

USB Stick LED lights

The LED light on your USB Stick shows which kind of mobile network has been found, and whether the USB Stick is connected to that network.

Green blinking

Connected via 2G.

Green solid

A 2G network has been found – you can connect.

Blue blinking

Connected via 3G.

Blue solid

A 3G network has been found – you can connect.

Red solid

USB Stick has connected with your computer.

Signal strength



The strength of the mobile network signal is shown by the symbol above the Connect button.

The more bars that are filled in, the better the signal quality. At least one bar must be filled in order to connect.

Hints and tips **If you don't see your USB Stick in the list of devices**

- Remove the USB Stick.
- Re-start your computer.
- Re-insert the USB Stick.

If no network can be found

- Change your physical location: in a building, move closer to a window, move higher up, or go outside.
- (Windows) Open the Setting Menu, open the Networking Settings, click 'Manual' in the 'network selection' group on the Ribbon, and see if you can connect to one of the networks listed.
- (Mac) Select 'Connections', open 'Mobile Connections', click 'Select Networks' and see if you can connect to one of the networks listed.
- Contact Support, and check that data services and roaming are enabled on your account.

If no connection can be opened

- Wait a few minutes and try to connect again. This is most often a temporary problem, if the problem persists, please call Support.
- Exit the application completely (Mac - quit), and then re-start it.
- Re-start your computer.
- (Windows) Open the Setting.

- Select Network Setting. Select UMTS only, under "mode_ preference.
- (Mac)Open the Setting.
- Select Network Setting. Select UMTS only, under "mode_ preference.
- If you are using a VPN (Virtual Private Network), contact the administrator of your VPN.

If you have problems when roaming

- Check if you can manually select a network, as described in 'If no network can be found' above, especially if the name of the current network in the Mobile Connections module is not Vodafone or a Partner Network.
- Contact Support, and check roaming is enabled for your account.

If the connection keeps switching between GPRS and UMTS

- Select a different bearer, eg. 'UMTS', as described under 'If no connection can be opened' on the preceding page.

For further help, please call Support on 1800-120-1111.

If the software does not install, or the install progress bar keeps looping

- From the Windows Start menu, select Settings>Control Panel>System>Hardware>Device Manager.
- Expand 'Universal Serial Bus Controllers'.
- Right-click 'USB Mass Storage Device' and select 'Uninstall'.
- If your devices are not reloaded, select 'Scan for Hardware changes' from the 'Action' menu.

Check software update preferences

- Set your operating system and other programs to notify you of software updates instead of downloading them automatically
 - otherwise they may slow down your mobile connection, or exceed your data usage limit.

Glossary

- Bearer** Communication method used for data transport over the mobile network, eg. HSPA, etc.
- Built-in data card** Mobile data card built into notebook computer. Enables data connections over the mobile phone network.
- Data card/USB stick** A device for your computer that you can use to open a data connection over the mobile phone network.
- EDGE** An enhancement to the GPRS bearer offering higher speeds, although not as fast as 3G .
- GPRS** The General Packet Radio Service is a bearer offering higher data speeds than GSM, on which it is based.
- GSM** Global System for Mobile Communication.
- Home network** The network of the mobile operator who provided your SIM.
- HSPA** High-Speed Packet Access bearer, enhancing 3G, including both HSUPA (Uplink) and HSDPA (Downlink).
- HSUPA** High-Speed Uplink Packet Access bearer.
- 3G** The third-generation mobile phone service, as UMTS (Universal Mobile Telecommunications System) is also known, is a bearer providing higher data speeds.
- 3G** The latest enhancement to the 3G bearer.
- Roaming** You can use your mobile device on any other mobile network that has a roaming agreement with your operator, whether in your country or abroad.
- SIM** Your Subscriber Identity Module is the postage-stamp-sized chip that you will have received together with your mobile contract. Your SIM has gold contacts on one side.

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